



City of Brantford Accessibility Feedback Form

The City of Brantford has established a process for receiving and responding to feedback about the manner in which it provides goods and services to **persons with disabilities**. Feedback may be provided in person by visiting any City facility, by telephone by calling 519-759-4150, or by email to accessibility@brantford.ca

This form is intended to provide a consistent format for receiving feedback information, but is not meant to be the exclusive format for receiving feedback.

General Information

Feedback Complaint (please select one)

Date:

Personal Information (Please identify your contact preferences)

Name:

Mailing Address:

Telephone Number:

E-Mail:

Filled out by Staff? Yes: No:

Staff Person:

Format Received:

Subject

Description

The personal information that you have provided us to enable us to respond to your feedback or complaint will only be used for that purpose. You will not be placed on any mailing lists, nor will your information be released to any third party, except as may be authorized by law. The authority for obtaining this information complies with Section 28(2) of the Municipal Freedom of Information and Protection of Privacy Act. Questions about this collection should be directed to the Municipal Accessibility Coordinator, City Hall, PO Box 818, Brantford, ON N3T 5R7; 519-759-4150; accessibility@brantford.ca

Feedback Follow Up

This portion of the form is for internal use only

General Information

Date Received:

Received By:

Follow Up

Actions Taken:

Outstanding Actions:

Staff Signature:

Date:

Staff Name: