

Payment Process

After approval and replacement of the lead service, an electronic funds transfer for either the grant amount or the paid eligible invoice amount (the lesser amount), will be directly deposited to the owner's bank account upon the City's receipt of the following:

- A paid invoice of work completed by the contractor; or
- Paid invoices for materials and equipment related to the private service replacement
- A satisfactory City inspection of the water service installation
- A completed Declaration of Work Completion form, indicating the property owner is satisfied with the work completed
- A completed Electronic Funds Transfer (EFT) form authorizing the City to deposit grant funds directly to the property owner's bank account

Terms and Conditions

Grant approvals are subject to the City's terms and conditions, including the availability of funding at any given time. Grants are awarded on a first come first serve basis, remain valid for six months from the approval date and will expire if:

- Construction is not complete
- Paid invoices are not received by the City of Brantford
- Water service replacement inspection is not satisfactory
- Any other forms are incomplete (i.e. Declaration of Work Completion form)

The General Manager of Public Works has the authority to extend the grant validity period or any other variations necessary for successful implementation of this program. The City will not provide a grant for an amount greater than \$1,000, per water service and reserves the right to discontinue the program at any time. Terms of the program are subject to change.



CITY OF BRANTFORD
LEAD ENQUIRIES
519-759-4222 ext. 5834
or waterquality@brantford.ca

Lead Pipe Replacement Grant Program



Replace your lead water service and qualify to receive up to \$1,000

How to Determine if You Have a Lead Water Service

Take advantage of the City of Brantford's free testing and inspection for all properties that have or are suspected to have a private lead water service pipe. This service is available to eligible Brantford property owners between 8:30 am and 3:00 pm, Monday to Friday (not including holidays.) Please call 519-759-4222 ext. 5834 to leave a message with your name, address, telephone number and availability to schedule an appointment. You will be contacted within one business day.

Replacement Program Benefits and Eligibility

The primary objective of the private lead water grant program is to protect public health by reducing the risk of lead leaching into public drinking water. Additional benefits of replacing your lead water service include:

- A \$1,000 grant from the City upon approval of eligibility
- A marked improvement in water pressure
- Reduced risk of a water service failure that may result in substantial property damage
- Potential increase of property resale value

To qualify for the program, eligible property owners must:

- Be the owner(s) of a residential, rental, non-profit, commercial, industrial or institutional property
- Have a lead or galvanized water service confirmed by the City
- Be connected to the municipal water supply
- Not have commenced replacement of private water lead services prior to grant approval by the City*
- Not have property taxes in arrears at the time of application for the grant

*NOTE: Applications received during or shortly after the emergency replacement of a lead water service will be accepted. All other eligibility requirements must still be met for grant approval.

Private Contractors

Only licensed plumbing contractors trained to replace water services are qualified to perform this work. Please visit the City's website at www.brantford.ca/plumbingtrades for a current list of plumbing contractors who are licensed to provide services in the City of Brantford*. If the property owner's preference is to use a plumber who is not on the list, the City will require that the plumber be licensed as required under the City's Business Licensing By-law.

*Please note that this list does not include contact information. It is the responsibility of the property owner to search for licensed contractors in the yellow pages or online. The City does not provide recommendations on plumbing contractors. Verification of the qualifications of contractors on this list with respect to Plumbing Trade Licensing and liability insurance coverage, is the responsibility of the property owner. Neither the City of Brantford nor any of its agents, officers or employees, make any warranty, express or implied, or assume any legal liability or responsibility for the accuracy, completeness, or usefulness of any information provided by the business-licensing list. Reference to a specific plumbing contractor, does not necessarily constitute or imply the City of Brantford's endorsement, recommendation, or favouring by the City of Brantford, its agents, officers or employees of the plumbing contractor.

Application and Approval Process

An application can be obtained from the City's Environmental Services Department in person or from the City's website at brantford.ca/leadwaterservices. Please complete the application form ensuring all registered property owner's signatures are included. One application form should be submitted for each property. Your application form should include quotes from qualified contractors. Please forward all documentation to:

Environmental Services Department, City Hall
100 Wellington Square, P.O. Box 818
Brantford, Ontario N3T 5R7
Phone: 519-759-1350 ext. 5539
Fax: 519-752-6775

If eligibility requirements are met, you will receive an agreement letter from the City.

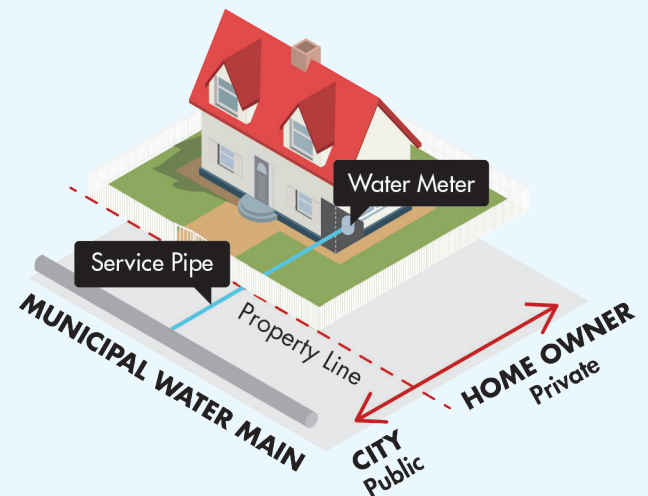
Please sign and date the agreement letter and return it to the City before replacing your lead water service.

Replacement Process

Once approval has been granted from the City, proceed with the service replacement work. The property owner or contractor must arrange for a free inspection by the City of the completed water service replacement. Water service replacements must pass an inspection by the City in order to be eligible for any approved grant amounts.

Please contact Customer Service at 519-756-1360 ext. 4600 to schedule for an inspection (at least 24 hours in advance).

After an inspection is approved, the property owner must complete a "Declaration of Work Completion" form indicating that the property owner is satisfied with the work completed. This form must be submitted to the City's Environmental Services Department along with a paid invoice.



As illustrated, the part of the pipe from the water main to the property line is owned and maintained by the City. The property owner is required to maintain the part of the pipe beyond the property line. Maintaining water service on private property is the responsibility of the property owner.

Please note that utility locates are the responsibility of the contractor or the person performing the service replacement. Furthermore, any plumbing work completed past the water meter will require a plumbing permit. Please contact the City's Building Department for more details at 519-759-4150.