

SOCIAL SERVICES COMMITTEE
AGENDA
WEDNESDAY, FEBRUARY 8, 2012
(IMMEDIATELY FOLLOWING THE JOHN NOBLE HOME
COMMITTEE OF MANAGEMENT MEETING
WHICH COMMENCES AT 9:00 A.M.)
COUNCIL CHAMBERS, BRANTFORD CITY HALL

Councillor Neumann in the Chair

ROLL CALL

1. DECLARATION OF CONFLICTS OF INTEREST
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2. JOHN NOBLE HOME COMMITTEE OF MANAGEMENT REPORT
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- 2.1 John Noble Home Committee of Management Report #2012-02-08**
(available following John Noble Home Committee of Management meeting)

3. PRESENTATIONS/ DELEGATIONS

4. CONGRATULATORY / CONDOLATORY RESOLUTIONS
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5. ITEMS FOR CONSIDERATION

5.1 [Municipal Immigration Portal Project \(PHSS2012-12\)](#)

THAT the General Manager, Public Health, Safety and Social Services BE AUTHORIZED to execute an agreement with the Ministry of Citizenship and Immigration to provide 100% provincial funds for the 2012 marketing and advertising of the Municipal Immigration Portal project.

6. CONSENT ITEMS

6.1 Minutes

THAT the following minutes BE ADOPTED:

6.1.1 [Social Services Committee – January 11, 2012](#)

6.2 [Sunrise Villa Burford - 2011 Annual Water System Report \(PHSS2012-10\)](#)

THAT the Sunrise Villa 2011 Annual Water System Report PHSS2012-10 BE RECEIVED for information.

6.3 [2011 report on the National Child Tax Benefit Reinvestment Fund \(NCB\) programs administered by the Housing and Ontario Works Departments \(PHSS2012-11\)](#)

THAT report PHSS2012-11, the 2011 report on National Child Tax Benefit Reinvestment Fund (NCB) funded programs administered by the Housing and Ontario Works Department, BE RECEIVED.

6.4 Information Item

THAT the following Information Item BE RECEIVED:

6.4.1 [2001-2011 Ontario Works Caseload and Unadjusted Unemployment Statistics to December 2011](#)

7. RESOLUTIONS

8. NOTICES OF MOTION

9. QUESTIONS

10. NEXT MEETING

Reminder: The next meeting of the Social Services Committee will be held on March 7, 2012 immediately following the John Noble Home Committee of Management which commences at 9:00 a.m. in the Council Chambers of Brantford City Hall.

11. ADJOURNMENT



DATE: February 8, 2012 **REPORT NO:** PHSS2012-12

TO: Chair & Members
Social Services Committee

FROM: Dan Temprile, General Manager
Public Health, Safety & Social Services

1.0 TYPE OF REPORT **CONSENT ITEM** []
ITEM FOR CONSIDERATION [X]

2.0 TOPIC

Municipal Immigration Portal Project

3.0 RECOMMENDATION

THAT the General Manager, Public Health, Safety and Social Services BE AUTHORIZED to execute an agreement with the Ministry of Citizenship and Immigration to provide 100% provincial funds for the 2012 marketing and advertising of the Municipal Immigration Portal project.

4.0 PURPOSE

To inform Council of the approval for 100% provincial funding to market our Municipal Immigration Portal (www.newcomerconnections.ca); a web based resource for attracting and integrating newcomers into the community.

To provide the Ministry of Citizenship and Immigration of Council's approval to enter into the Ontario Funding Agreement for provincial funding of \$20,000 to market the Newcomer Connections website.

5.0 BACKGROUND

In March 2006, the Ontario government launched Ontarioimmigration.ca, providing potential newcomers to Canada with information on Ontario's communities, labour markets, skills accreditation and other important information for successful integration.

Through a Canada-Ontario Immigration Agreement, the Province's mandate included providing and accessing information about municipalities. As such, Brantford-Brant's local immigration portal, www.newcomerconnections.ca was launched in 2008, funded 100% provincially through the Ontario Municipal Immigration Portal project, and allowing Brantford/Brant to take an important step towards connecting immigrants with key community services, opportunities, resources, and attractions.

The Province has recently announced 100% provincial funding to support marketing of the local immigration portal site, allowing Brantford/Brant to increase awareness and usage of the Newcomer Connections portal.

6.0 STRATEGIC PLAN CONTEXT

Goal - Economic Vitality and Innovation

Strategic Action –Employment is one of the critical issues for newcomers. The site includes labour market information. Information gathered for this project will link with the overall strategy.

Goal – High Quality of Life and Caring for All Citizens

Strategic Action –The site enhances the City's services to newcomers to our community.

7.0 INPUT FROM OTHER SOURCES

NA

8.0 ANALYSIS

The proposed marketing project is built upon successful strategies employed in past initiatives to engage target groups. Central to this project will be the 100% provincially funded contracted position of the Promotion and Community Relations Assistant. All activities and initiatives are scheduled to be carried out between May 1 and August 31, 2012. This timeline will allow outreach and promotion at important and high profile community events such as the Immigrant Settlement summer picnic and the International Villages Festival.

Four target groups have been identified for marketing the portal. Target groups are defined as:

- immigrants living in Brantford Brant who have settled here within the last 5 years;
- organizations in Brantford Brant that work with recent immigrants;
- immigrants living in Canada, but outside of Brantford Brant, who have settled here within the last 5 years; and,
- individuals/families living outside of Canada but considering immigrating to Canada.

9.0 FINANCIAL IMPLICATIONS

There are no Municipal financial implications. This program is 100% provincially funded in the amount of \$20,000.

10.0 CONCLUSION

Immigration within the City of Brantford and the County of Brant, as with many communities in Ontario and across Canada, is becoming increasingly important to support economic growth through investment and talent infusion, and to strengthen community cohesion with cultural diversity. Attracting and retaining potential immigrants to the community is a necessary but formidable challenge.

The opportunity to access new resources to promote the web portal for newcomers or potential newcomers to the community will ensure ongoing services and supports to this segment of our community.



Dan Temprile, General Manager

Public Health, Safety & Social Services

Attachment: NA

Copy to: NA

In adopting this report, is a by-law or agreement required? If so, it should be referenced in the recommendation section.

By-law required yes no

Agreement(s) or other documents to be signed by Mayor and/or City Clerk yes no

Is the necessary by-law or agreement being sent concurrently to Council? yes no

**SOCIAL SERVICES COMMITTEE
MINUTES
WEDNESDAY, JANUARY 11, 2012
AT 9:45 a.m.
COUNCIL CHAMBERS, BRANTFORD CITY HALL**

Councillor Neumann in the Chair

ROLL CALL

Present: City of Brantford

Councillor Neumann, Councillor Bucci, Mayor Friel, Councillor Dignan-Rumble, Councillor Ceschi-Smith, Councillor Vanderstelt

County of Brant

Councillor Coleman, Councillor Wheat, Councillor Simons, Councillor Chambers

Staff: D. Temprile, D. Filice, L. Schunk

1. DECLARATION OF CONFLICTS OF INTEREST
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None

2. JOHN NOBLE HOME COMMITTEE OF MANAGEMENT REPORT
--

Moved by County Councillor Coleman
Seconded by Councillor Bucci

2.1 John Noble Home Committee of Management Report #2012-01-11

THAT the John Noble Home Committee of Management Report #2012-01-11 BE APPROVED:

2.1.1 John Noble Home Monthly Budget Summary for November 2011 (PHSS2012-01)

THAT the Monthly Budget Summary for November 30, 2011 BE RECEIVED.

2.1.2 John Noble Home Quality Improvement Report for November 2011(PHSSS2012-02)

THAT the John Noble Home Quality Improvement Program and Quality Improvement Report for November 2011 BE RECEIVED.

2.1.3 John Noble Home Monthly B & C Bed Redevelopment Progress Report (PHSSS2012-03)

THAT the John Noble Home Monthly Redevelopment Progress Report BE RECEIVED.

2.1.4 Approval of Negotiated Contract between International Union of Operating Engineers (I.U.O.E.) and the John Noble Home (PS2012-04)

A. THAT the contract negotiated between the International Union of Operating Engineers (I.U.O.E.) and the John Noble Home effective January 1, 2012 for a three-year term BE APPROVED; and

B. THAT the Mayor and Clerk for the Corporation of the City of Brantford and the Corporation of the County of Brant BE AUTHORIZED to execute the contract between the John Noble Home and the International Union of Operating Engineers

CARRIED

3. PRESENTATIONS/ DELEGATIONS

None

4. CONGRATULATORY / CONDOLATORY RESOLUTIONS

None

5. ITEMS FOR CONSIDERATION

5.1 Consent and Postponement Agreement – 130 West River Street Paris (PHSSS2012-05)

Moved by County Councillor Chambers
Seconded by Councillor Dignan-Rumble

THAT the Mayor and Clerk BE AUTHORIZED to execute a Consent and Postponement Agreement with the County of Brant for the affordable housing project located at 130 West River Street Paris.

CARRIED

5.2 Signing Authority – Social Services Trusteeship Bank Account (PHSS2012-07)

Moved by County Councillor Coleman
Seconded by County Councillor Chambers

THAT amendments to By-law 89-2006, as attached, BE APPROVED.

CARRIED

The Committee agreed to add an item to the agenda relating to amendments to the signing authority to the Social Services Trusteeship bank account. A copy of Report PHSS2012-07 was distributed and is include in the original Minute file.

6. CONSENT ITEMS

6.1 Minutes

Moved by County Councillor Chambers
Seconded by Councillor Dignan-Rumble

THAT the following minutes BE ADOPTED:

6.1.1 Social Services Committee – December 7, 2011

THAT the following minutes BE RECEIVED:

6.1.2 Community Services Minutes – December 5, 2011

CARRIED

6.2 2011 Annual Progress Report of the Implementation Plan for the 2010 Brant-Brantford Affordable Housing Strategy (PHSS20012-06)

Moved by Councillor Bucci
Seconded by Councillor Ceschi-Smith

THAT Council RECEIVE the 2011 Annual Progress Report of the Implementation Plan for the 2010 Brant-Brantford Affordable Housing Strategy.

CARRIED

6.3 Information Items

Moved by County Councillor Coleman
Seconded by Councillor Ceschi-Smith

THAT the following Information Items BE RECEIVED:

- 6.3.1** 2001-2011 Ontario Works Caseload and Unadjusted Unemployment Statistics to December 2011

CARRIED

Councillor Ceschi-Smith was advised that the December statistics were not available at the time of printing of the agenda however they have been received now. The caseload increased by 80 during the month of December.

7. RESOLUTIONS

Moved by Councillor Dignan-Rumble
Seconded by Councillor Vanderstelt

THAT Section 15.11.3 of Chapter 15 of the City of Brantford Municipal Code BE WAIVED to allow the following resolution to be brought forward without previous notice:

Approval of Funding for Seniors Resource Centre

WHEREAS the Seniors Resource Centre has a contract with the City of Brantford for interim funding, not to exceed the amount of \$25,000 to supplement the operating costs of the SRC for the period of January 1, 2011 to December 31, 2011; and

WHEREAS for the operating period of January 1 to December 31, 2011, the City of Brantford has flowed \$20,000 covering net expenditures, leaving a net surplus as of December 31, 2011 of \$182.19; and

WHEREAS the Seniors Resource Centre has advised they have insufficient funds to cover the operating costs for the period of January and February, 2012.

THEREFORE BE IT RESOLVED THAT Council DIRECT STAFF to flow the December 2011 final payment of the 2011 Service Agreement to the Seniors Resource Centre. Any operating surplus as of December 31, 2011 resulting from the flow of these funds will be carried over to the 2012 by the Seniors Resource Centre to be

used for the 1st quarter 2012 operating expenses and become part of their reported 2012 operating revenues.

APPROVED BY 2/3 MAJORITY

7.1 Approval of funding for Seniors Resource Centre

Moved by Councillor Ceschi-Smith
Seconded by Councillor Vanderstelt

WHEREAS the Seniors Resource Centre has a contract with the City of Brantford for interim funding, not to exceed the amount of \$25,000 to supplement the operating costs of the SRC for the period of January 1, 2011 to December 31, 2011; and

WHEREAS for the operating period of January 1 to December 31, 2011, the City of Brantford has flowed \$20,000 covering net expenditures, leaving a net surplus as of December 31, 2011 of \$182.19; and

WHEREAS the Seniors Resource Centre has advised they have insufficient funds to cover the operating costs for the period of January and February, 2012.

THEREFORE BE IT RESOLVED THAT Council DIRECT STAFF to flow the December 2011 final payment of the 2011 Service Agreement to the Seniors Resource Centre. Any operating surplus as of December 31, 2011 resulting from the flow of these funds will be carried over to the 2012 by the Seniors Resource Centre to be used for the 1st quarter 2012 operating expenses and become part of their reported 2012 operating revenues.

CARRIED

D. Temprile provided information relating to the 2012 funding for the Seniors Resource Centre. A service contract has been entered into and it appears that they are having difficulty of making budget in two months of their fiscal year. The resolution provides a solution for the Centre and does not have any increase to the City's budget with respect to the funding that has been approved for the Centre.

The Committee discussed the financial status of the Seniors Resource Centre and D. Temprile commented on the status of the fundraising efforts of the Centre. He noted that the fundraising efforts were not sufficient to pay for needed operating costs.

8. NOTICES OF MOTION

None

9. QUESTIONS

None

10. ADJOURNMENT

The meeting adjourned at 10:01 a.m.



DATE: February 8, 2012 **REPORT NO. PHSSS2012-10**

TO: Chair & Members
Social Services Committee

FROM: Dan Temprile, General Manger
Public Health, Safety & Social Services

PREPARED BY: Steve Garrison, Manager of Municipal Housing

1.0 TYPE OF REPORT **CONSENT ITEM** [X]
ITEM FOR COUNCIL CONSIDERATION []
IN CAMERA ITEM []

2.0 TOPIC

Sunrise Villa Burford - 2011 Annual Water System Report

3.0 RECOMMENDATION

THAT the Sunrise Villa 2011 Annual Water System Report PHSSS2012-10 BE RECEIVED for information.

4.0 PURPOSE

The Sunrise Villa Annual Water System Report (copy attached) is provided to Social Services Committee for information purposes.

5.0 BACKGROUND

Sunrise Villa is a 12-unit Senior Citizen building, owned by the Local Housing Corporation and is located in Burford, Ontario.

The Annual Water System Report is a requirement of the Ministry of Environment, for all locations receiving their water from well systems.

The report is to be provided to all interested parties (i.e. tenants and Social Services).

6.0 STRATEGIC PLAN CONTEXT

N/A

7.0 INPUT FROM OTHER SOURCES

- Ministry of the Environment (Ontario Regulation 170/03)
- Housing Department Staff (water testing results & operational guidelines)
- E3 Laboratories Inc. (Lab Testing of water samples)
- DJA Water Services Inc. (Monitoring and maintaining equipment)

8.0 ANALYSIS

Housing Department staff took samples and arranged for water testing according to the Operating Guidelines. No adverse water quality issues were observed.

Refer to attached report for details.

9.0 FINANCIAL IMPLICATIONS

• System Capital & Maintenance Expenses	\$4,484
• Water Treatment Supplies	\$ 584
• Water System Testing	\$2,010
• Laboratory Testing Expenses	<u>\$ 566</u>
Total Expense 2011	\$7,644

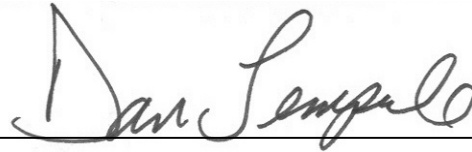
The expenditures list items above were all included in the 2011 budget as approved by Council.

10.0 CONCLUSION

The Water System complied with all MOE requirements for the reporting period of January 1, 2011 – December 31, 2011.



Steve Garrison
Municipal Housing Manager



Dan Tempile, General Manager
Public Health, Safety & Social Services

Attachment: Sunrise Villa Annual Water Testing Report

Copy to: NA

In adopting this report, is a by-law or agreement required? If so, it should be referenced in the recommendation section.

By-law required yes no

Agreement(s) or other documents to be signed by Mayor and/or City Clerk yes no

Is the necessary by-law or agreement being sent concurrently to Council? yes no

SUNRISE VILLA WATER SYSTEM
11 PARK AVENUE
BURFORD, ONTARIO

ANNUAL
WATER TESTING REPORT

PREPARED BY
CITY OF BRANTFORD
MUNICIPAL HOUSING DIVISION
February 8, 2012

Introduction:

The City of Brantford (Municipal) Housing Department is pleased to present the residents of Sunrise Villa the 2011 annual drinking water report. The Annual Report is a mandatory requirement of the Ministry of the Environment and is produced for your information.

The Annual Report provides information on the water treatment system and the quality of drinking water, collected for the period of January 1, 2011 – December 31, 2011. If you have any questions about the water supply or this report, please call your Property Manager, Ms. Ellen Gerow at 759-3330 extension 6287 or Steve Garrison, Manager of Municipal Housing, extension 6365.

Background:

Sunrise Villa is a 12-unit senior's apartment building, which is serviced by a well system. The Drinking Water System is:

- Registered as 260037349 and named as "Sunrise Villa" – Burford
- Owned by Brant & Brantford Local Housing Corporation and managed by the City of Brantford Housing Department
- Classified as "Non-Municipal Year-Round Residential"
- A Designated Facility which serves a residence for seniors or retired persons, where attainment of a mature age is a factor in being accepted for occupancy

Although the water system was not previously covered under Ontario Clean Water Regulations, the new regulation 170/03 required the system to be in compliance by July 1, 2004.

Water System Treatment Information:

The Engineering firm of R. V. Anderson Associates Limited reviewed the existing system and proposed a new water treatment system, which would comply with requirements of Ontario Regulation 170/03. Based on the Engineers report, the water system has the following treatments:

1. A parallel NSF 55 Class A UV System (Trojan UV Max 7) installed to provide primary disinfection of the water
2. A Water Softening System has been installed to reduce the hardness of the water. Potassium chloride was used to minimize the introduction of sodium to the drinking water
3. Although no chlorination is required, as the water does not leave the building plumbing system and enter the environment, a chlorination injection system is used on a voluntary basis to chlorinate the water

4. A reverse osmosis system installed in each unit to treat the water from the kitchen taps to remove nitrates, nitrate and other substances that may be in the water

The UV, chlorination, water softening systems, well and chemicals are located in a pump house building located adjacent to the apartment building.

Equipment Costs incurred in 2011:

There was \$4,484.00 spent for water treatment equipment or maintenance during the reporting period.

Equipment Inspections:

The following are some of the routine and regulatory checks and/or inspections that are completed on the water system:

- A Certified Operator (DJS Water Services) checks all UV, chlorination and water softening equipment monthly (more frequently if service is required) to ensure they are working properly
- **Water Treatment Equipment** – will be visually checked **daily** by the resident Key Holder, recording results in the on-site log
- Information on testing date, time, person checking and results is entered into an on-site logbook located on site in the pump house
- A contract has been arranged to ensure the **Osmosis systems** are checked and serviced annually on a three year maintenance cycle

Water Sampling and Testing:

There were some very important changes to the regulations covering the water treatment system at Burford. Some of the hi-lights, which impact the water treatment system included:

- Regulation 170/03 was amended to O. Reg 247/06
- Effective June 28, 2006, microbiological testing (which was formerly done twice a week) was reduced to once every two weeks. Testing is limited to E. Coli testing
- Raw water testing (formerly done once a month) is no longer required
- Inorganic chemical testing (formerly done once every 36 months) will be required once every 60 months
- Community Lead Testing Program, designed to test water for lead content has changed to require lead sampling annually.

Water samples are taken by trained Housing Department staff; forwarded to a MOE approved laboratory for testing; and the results recorded and located on-site, as follows:

- Treated water is analyzed for microbiological parameters (total coliform, E.coli or fecal coli forms and HPC) **once every two weeks**
- A Certified Operator tests turbidity **each month**
- Water samples are tested for Nitrate and Nitrites **once every 3 months**
- Water samples are tested for Lead **two times per year**
- Samples are taken and analyzed for chemical once **every five years** commencing **in January 2004**. Chemical samples were taken in January 2009.

Postings or Warning Notices of Water Quality Problems:

There were NO adverse water notices posted during the reporting period


Summary of Water Quality:

In July 1, 2004 the Burford Water System became compliant with Regulation 170/03 at Sunrise Villa.

There have been no adverse water quality reports during.

It is our belief, based on the test results that the water being delivered to tenants at Sunrise Villa, is safe and meets Ministry of Environments published standards.

Please refer to the attached Ministry of Environment Annual Report form for more information on water quality testing and results.



Steve Garrison
Municipal Housing Manager



Ellen Gerow
Property Manager

ATTACHMENT 1

MINISTRY OF ENVIRONMENT

DRINKING WATER SYSTEMS REGULATION O. REG. 170/03

PART III Form 2

SECTION 11. ANNUAL REPORT

Part III Form 2

Section 11. ANNUAL REPORT.

Drinking-Water System Number:	260037349
Drinking-Water System Name:	Sunrise Villa - Burford
Drinking-Water System Owner:	Brant & Brantford Local Housing Corp
Drinking-Water System Category:	Non-Municipal Year-Round Residential
Period being reported:	January 1, 2011 - December 31, 2011

<p><u>Complete if your Category is Large Municipal Residential or Small Municipal Residential</u></p> <p>Does your Drinking-Water System serve more than 10,000 people?</p> <p>Yes [<input type="checkbox"/>] No [<input checked="" type="checkbox"/>]</p> <p>Is your annual report available to the public at no charge on a web site on the Internet?</p> <p>Yes [<input type="checkbox"/>] No [<input checked="" type="checkbox"/>]</p> <p>Location where Summary Report required under O. Reg. 170/03 Schedule 22 will be available for inspection.</p> <div style="border: 1px solid black; padding: 5px;"> <p>-Available at 12 Park Ave, Burford (Water System Log Book – Pump Room), and -City of Brantford Housing Department, 220 Colborne Street, Brantford N3T 5R7 (Telephone 519-759-3330 ext 6241)</p> </div>	<p><u>Complete for all other Categories.</u></p> <div style="border: 1px solid black; width: 100px; text-align: center; margin: 0 auto;">1</div> <p>Number of Designated Facilities served:</p> <div style="border: 1px solid black; width: 100px; text-align: center; margin: 0 auto;">12</div> <p>Did you provide a copy of your annual report to all Designated Facilities you serve?</p> <p>Yes [<input checked="" type="checkbox"/>] No [<input type="checkbox"/>]</p> <p>Number of Interested Authorities you report to:</p> <p>Did you provide a copy of your annual report to all Interested Authorities you report to for each Designated Facility?</p> <p>Yes [<input checked="" type="checkbox"/>] No [<input type="checkbox"/>]</p>
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Note: For the following tables below, additional rows or columns may be added or an appendix may be attached to the report

List all Drinking-Water Systems (if any), which receive all of their drinking water from your system:

Drinking Water System Name	Drinking Water System Number
N/A	

Did you provide a copy of your annual report to all Drinking-Water System owners that are connected to you and to whom you provide all of its drinking water?

Yes [X] No []

Indicate how you notified system users that your annual report is available, and is free of charge.

[] Public access/notice via the web

[] Public access/notice via Government Office

[] Public access/notice via a newspaper

[] Public access/notice via Public Request

[] Public access/notice via a Public Library

[X] Public access/notice via other method - Provided each unit with copy of report

Describe your Drinking-Water System

-The Sunrise Villa - Burford Water System is a non-municipal, year round residential system servicing 12 seniors apartments in the Township of Burford.

-The system is a Non-GUDI well system that received it's engineering certification from R.V. Anderson Limited and came under regulation 170/03 on July 1, 2004.

-The well system uses a dual UV Treatment as the primary treatment process with individual unit reverse osmosis system.

List all water treatment chemicals used over this reporting period

The system uses dual UV treatment system.

-Potassium Chloride is used in a water softening & regeneration system

- Chlorine (10% sodium hypochlorite)*

* Primary disinfectant is UV and no secondary disinfectant is required, as the water is not leaving the building plumbing system and entering the environment. Chlorination is used on a voluntary basis and no residuals or any adverse residual readings are reportable (as advised by Engineer).

Were any significant expenses incurred to?

- Install required equipment
- Repair required equipment
- Replace required equipment

Please provide a brief description and a breakdown of monetary expenses incurred

- April 2011 - Replacement of ultra violet sensor \$183.00
- July 2011 - Replacement of Reverse Osmosis membrane \$4,170.00

Provide details on the notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to Spills Action Centre

Incident Date	Parameter	Result	Unit of Measure	Corrective Action	Corrective Action Date

Microbiological testing done under the Schedule 10, 11 or 12 of Regulation 170/03, during this reporting period.

	Number of Samples	Range of E.Coli Or Fecal Results (min #)-(max #)	Range of Total Coliform Results (min #)-(max #)	Number of HPC Samples	Range of HPC Results (min #)-(max #)
Raw	12	0 - 0	0 - 0	12	0 - 2.00
Treated	24	0 - 0	0 - 0	24	0 - 1.00
Distribution					

Operational testing done under Schedule 7, 8 or 9 of Regulation 170/03 during the period covered by this Annual Report.

	Number of Grab Samples	Range of Results (min #)-(max #)
Turbidity	12	0.26 - 0.44
Chlorine	N/A	
Fluoride (If the DWS provides fluoridation)	N/A	

NOTE: For continuous monitors use 8760 as the number of samples.

NOTE: Record the unit of measure if it is not milligrams per litre.

Summary of additional testing and sampling carried out in accordance with the requirement of an approval, order or other legal instrument.

Date of legal instrument issued	Parameter	Date Sampled	Result	Unit of Measure
N/A				

5 YEAR ORGANIC AND INORGANIC TESTING 2009 (Next Testing 2014)

Summary of Inorganic parameters tested during this reporting period or the most recent sample results

DATE	ACTIVITY	MAC	Half Mac	AO/OG	RDL	MDL	TW Laundry	DW RO Unit #9	Actions Taken
Jan21/09	Fluoride	1.50	0.75	---	0.15	0.060	0.1000		
Jan21/09	Antimony	6.00	3.00	---	---	0.020	0.0200		
Jan21/09	Arsenic	25.00	12.50	---	2.50	0.200	0.5000		
Jan21/09	Barium	1,000.00	500.00	---	100.00	0.010	68.1000		
Jan21/09	Boron	5,000.00	2,500.00	---	500.00	0.200	36.5000		
Jan21/09	Cadmium	5.00	2.50	---	1.00	0.003	0.0080		
Jan21/09	Chromium	50.00	25.00	---	5.00	0.500	0.8000		
Jan21/09	Mercury	1.00	0.50	---	0.10	0.020	0.02<MDL		
Jan21/09	Sodium	20*	---	200.00	2.00	0.010	47.4 MAC		*see pg 14 of /09 report
Jan21/09	Lead	10.00	5.00	---	2.00	0.020	---	0.17	
Jan21/09	Selenium	10.00	5.00	---	5.00	1.000	1<MDL		
Jan21/09	Uranium	20.00	10.00	---	10.00	0.001	0.6050		
Jan21/09	Benzene	5.00	2.50	---	0.50	0.370	0.37<MDL		
DATE	ACTIVITY	MAC	Half Mac	AO/OG	RDL	MDL	TW Laundry	DW RO Unit #9	Actions Taken

Jan21/09	Carbon tetrachloride	5.00	2.50	---	0.50	0.410	0.41<MDL		
Jan21/09	1,2-Dichlorobenzene	200.00	100.00	3.00	20.00	0.500	0.50<MDL		
Jan21/09	1,4-Dichlorobenzene	5.00	2.50	1.00	0.50	0.210	0.21<MDL		
Jan21/09	1,1-Dichloroethylene	14.00	7.00	---	1.40	0.410	0.41<MDL		
Jan21/09	1,2-Dichloroethane	5.00	2.50	---	0.50	0.430	0.43<MDL		
Jan21/09	Dichloromethane	50.00	25.00	---	5.00	0.340	0.34<MDL		
Jan21/09	Monochlorobenzene	80.00	40.00	30.00	8.00	0.580	0.58<MDL		
Jan21/09	Tetrachloroethylene	30.00	15.00	---	3.00	0.450	0.45<MDL		
Jan21/09	Trichloroethylene	5.00	2.50	---	5.00	0.380	0.38<MDL		
Jan21/09	Vinyl Chloride	2.00	1.00	---	0.20	0.170	0.17<MDL		
Jan21/09	Diquat	70.00	35.00	---	7.00	1.000	1<MDL		
Jan21/09	Paraquat	10.00	5.00	---	1.00	1.000	1<MDL		
Jan21/09	Glyphosate	280.00	140.00	---	28.00	6.000	6<MDL		
Jan21/09	Polychlorinated Biphenyls	3.00	1.50	---	0.30	0.040	0.04<MDL		
Jan21/09	Benzo(a)pyrene	0.01	0.005	---	0.01	0.004	0.004<MDL		
Jan21/09	2,4-dichlorophenol	900.00	450.00	0.30	90.00	0.150	0.15<MDL		
Jan21/09	2,4,6-trichlorophenol	5.00	2.50	2.00	0.50	0.250	0.25<MDL		
Jan21/09	2,3,4,6-tetrachlorophenol	100.00	50.00	1.00	10.00	0.140	0.14<MDL		
Jan21/09	Pentachlorophenol	60.00	30.00	30.00	6.00	0.150	0.15<MDL		
Jan21/09	Alachlor	5.00	2.50	---	0.50	0.110	0.11<MDL		
Jan21/09	Aldicarb	9.00	4.50	---	9.00	0.300	0.30<MDL		
Jan21/09	Aldrin + Dieldrin	0.70	0.35	---	0.07	0.067	0.067<MDL		
Jan21/09	Aldrin + Dieldrin	---	---	---	---	0.060	0.060<MDL		
Jan21/09	Dieldrin	---	---	---	---	0.067	0.067<MDL		
Jan21/09	Atrazine + N-dealkylated metabolites	5.00	2.50	---	1.00	0.120	0.12<MDL		
Jan21/09	Atrazine	--	--	---	--	0.110	0.11<MDL		
Jan21/09	Desethyl atrazine	--	--	---	--	0.120	0.12<MDL		
Jan21/09	Azinphos-methyl	20.00	10.00	---	2.00	0.210	0.21<MDL		
Jan21/09	Bendiocarb	40.00	20.00	---	7.50	0.130	0.13<MDL		
Jan21/09	Carbaryl	90.00	45.00	---	9.00	0.160	0.16<MDL		
Jan21/09	Carbofuran	90.00	45.00	---	12.50	0.370	0.37<MDL		
Jan21/09	Chlordane	7.00	3.50	---	0.70	0.110	0.11<MDL		
Jan21/09	a-chlordane	--	--	---	--	0.069	0.069<MDL		
Jan21/09	g-chlordane	--	--	---	--	0.063	0.063<MDL		
Jan21/09	Oxychlordane	--	--	---	--	0.110	0.11<MDL		
DATE	ACTIVITY	MAC	Half Mac	AO/OG	RDL	MDL	TW Laundry	DW RO Unit #9	Actions Taken
Jan21/09	Chlorpyrifos	90.00	45.00	---	9.00	0.180	0.18<MDL		

Jan21/09	Cyanazine	10.00	5.00	---	1.00	0.180	0.18<MDL		
Jan21/09	Diazinon	20.00	10.00	---	2.00	0.081	0.081<MDL		
Jan21/09	(DDT)+Metabolites	30.00	15.00	---	3.00	0.140	0.14<MDL		
Jan21/09	op-DDT	--	--	---	--	0.095	0.095<MDL		
Jan21/09	pp-DDD	--	--	---	--	0.098	0.098<MDL		
Jan21/09	pp-DDE	--	--	---	--	0.075	0.075<MDL		
Jan21/09	pp-DDT	--	--	---	--	0.140	0.14<MDL		
Jan21/09	Dimethoate	20.00	10.00	---	2.50	0.120	0.12<MDL		
Jan21/09	Diuron	150.00	75.00	---	1.00	0.087	0.087<MDL		
Jan21/09	Heptachlor+Heptachlor Epoxide	3.00	1.50	---	0.30	0.110	0.11<MDL		
Jan21/09	Heptachlor	--	--	---	--	0.061	0.061<MDL		
Jan21/09	Heptachlor epoxide	--	--	---	--	0.110	0.11<MDL		
Jan21/09	Lindane	4.00	2.00	---	0.40	0.056	0.056<MDL		
Jan21/09	Malathion	190.00	95.00	---	19.00	0.091	0.091<MDL		
Jan21/09	Methoxychlor	900.00	450.00	---	90.00	0.140	0.14<MDL		
Jan21/09	Metolachlor	50.00	25.00	---	5.00	0.092	1.7000		
Jan21/09	Metribuzin	80.00	40.00	---	8.00	0.120	0.12<MDL		
Jan21/09	Parathion	50.00	25.00	---	5.00	0.180	0.18<MDL		
Jan21/09	Phorate	2.00	1.00	---	0.50	0.110	0.11<MDL		
Jan21/09	Prometryne	1.00	0.50	---	0.25	0.230	0.23<MDL		
Jan21/09	Simazine	10.00	5.00	---	1.00	0.150	0.15<MDL		
Jan21/09	Temephos	280.00	140.00	---	28.00	0.310	0.31<MDL		
Jan21/09	Terbufos	1.00	0.50	---	1.00	0.120	0.12<MDL		
Jan21/09	Triallate	230.00	115.00	---	23.00	0.100	0.10<MDL		
Jan21/09	Trifluoralin	45.00	22.50	---	4.50	0.120	0.12<MDL		
Jan21/09	2,4-dichlorophenoxyacetic acid (2,4-D)	100.00	50.00	---	10.00	0.190	0.19<MDL		
Jan21/09	2,4,5-trichlorophenoxyacetic acid (2,4,5-T)	280.00	140.00	20.00	28.00	0.220	0.22<MDL		
Jan21/09	Bromoxynil	5.00	2.50	---	0.50	0.330	0.33<MDL		
Jan21/09	Dicamba	120.00	60.00	---	12.00	0.200	0.20<MDL		
Jan21/09	Diclofop-methyl	9.00	4.50	---	0.90	0.400	0.40<MDL		
Jan21/09	Dinoseb	10.00	5.00	---	1.00	0.360	0.36<MDL		
Jan21/09	Picloram	190.00	95.00	---	19.00	0.250	0.25<MDL		

List any Inorganic or Organic parameter(s) that exceeded half the standard prescribed in Schedule 2 of Ontario Drinking Water Quality Standards.

BURFORD WATER SYSTEM 2011 SUMMARY OF RESULTS FOR MICROBIOLOGICAL PARAMETERS (RAW WATER)					
DATE	ACTIVITY	MAC	MDL	RO	Actions Taken
Jan.27/10	Lead	10	0.02	0.06	DW Suite #9
Mar. 1/11	Nitrite	1	0.005	0.005	TW RO UNIT #9
Mar. 1/11	Nitrate	10	0.013	0.060	TW RO UNIT #9
Mar. 1/11	Nitrate + Nitrite	10	0.013	0.060	TW RO UNIT #9
June 1/11	Nitrite	1	0.005	0.005	TW RO UNIT #9
June 1/11	Nitrate	10	0.013	0.026	TW RO UNIT #9
June 1/11	Nitrate + Nitrite	10	0.013	0.026	TW RO UNIT #9
Sept. 11/11	Nitrite	1	0.005	0.005	TW RO UNIT #9
Sept. 11/11	Nitrate	10	0.013	1.960	TW RO UNIT #9
Sept. 11/11	Nitrate + Nitrite	10	0.013	1.960	TW RO UNIT #9
Dec. 1/11	Nitrite	1	0.005	0.005	TW RO UNIT #9
Dec. 1/11	Nitrate	10	0.013	9.740	TW RO UNIT #9
Dec. 1/11	Nitrate + Nitrite	10	0.013	9.740	TW RO UNIT #9

ATTACHMENT 2
SUNRISE VILLA WATER SYSTEM
SUMMARY OF RESULTS FOR MICROBIOLOGICAL PARAMETERS

Summary of Results for Microbiological Parameters

Burford Water System Summary of Results – 2011 Microbiological Parameters									
SAMPLE #	DATE	ACTIVITY	Location	Total Coli form	Total E. coli	Total Background	HPC	Turbidity	Actions Taken
1	Jan.18/11	Bacteriological	Raw	0.00	0.00	4.00	1.00	0.30	
2	Feb 22/11	Bacteriological	Raw	0.00	0.00	0.00	0.00	0.32	
3	Mar 22/11	Bacteriological	Raw	0.00	0.00	5.00	0.00	0.29	
4	Apr 26/11	Bacteriological	Raw	0.00	0.00	0.00	1.00	0.40	
5	May 24/11	Bacteriological	Raw	0.00	0.00	1.00	2.00	0.36	
6	Jun 28/11	Bacteriological	Raw	0.00	0.00	1.00	0.00	0.28	
7	Jul 26/11	Bacteriological	Raw	0.00	0.00	4.00	1.00	0.28	
8	Aug 23/11	Bacteriological	Raw	0.00	0.00	0.00	0.00	0.32	
9	Sep 20/11	Bacteriological	Raw	0.00	0.00	0.00	1.00	0.36	
10	Oct 25/11	Bacteriological	Raw	0.00	0.00	1.00	0.00	0.40	
11	Nov 22/11	Bacteriological	Raw	0.00	0.00	1.00	1.00	0.46	
12	Dec 20/11	Bacteriological	Raw	0.00	0.00	0.00	0.00	0.40	
1	Jan.4/11	Bacteriological	Treated	0.00	0.00	0.00	1.00	0.30	
2	Jan. 18//11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
3	Feb. 8/11	Bacteriological	Treated	0.00	0.00	0.00	1.00	0.26	
4	Feb. 22/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
5	Mar. 8/11	Bacteriological	Treated	0.00	0.00	0.00	0.00	0.34	
6	Mar. 22/11	Bacteriological	Treated	0.00	0.00	0.00	1.00		
7	Apr. 12/11	Bacteriological	Treated	0.00	0.00	0.00	0.00	0.30	
8	Apr. 26/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
9	May 10/11	Bacteriological	Treated	0.00	0.00	0.00	1.00	0.32	
10	May 24/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
11	June 14/11	Bacteriological	Treated	0.00	0.00	0.00	0.00	0.28	
12	June 28/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
13	Jul. 12/11	Bacteriological	Treated	0.00	0.00	0.00	0.00	0.36	
14	Jul 26/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
15	Aug. 9/11	Bacteriological	Treated	0.00	0.00	0.00	1.00	0.44	
16	Aug 23/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
17	Sept 6/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		

**Burford Water System
Summary of Results – 2011 Microbiological Parameters**

SAMPLE #	DATE	ACTIVITY	Location	Total Coli form	Total E. coli	Total Background	HPC	Turbidity	Actions Taken
18	Sept. 20/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
19	Oct. 11/11	Bacteriological	Treated	0.00	0.00	0.00	1.00	0.40	
20	Oct. 25/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
21	Nov. 8/11	Bacteriological	Treated	0.00	0.00	0.00	0.00	0.31	
22	Nov 22/11	Bacteriological	Treated	0.00	0.00	0.00	0.00		
23	Dec. 6/11	Bacteriological	Treated	0.00	0.00	0.00	1.00	0.30	
24	Dec. 20/11	Bacteriological	Treated	0.00	0.00	0.00	1.00		



DATE: February 8, 2012 **REPORT NO. PHSS2012-11**
TO: Chair & Members
Social Services Committee
FROM: Dan Temprile, General Manager
PREPARED BY: Sherry Haines, Community Development Coordinator

1.0 TYPE OF REPORT **CONSENT ITEM** []
ITEM FOR COUNCIL CONSIDERATION []

2.0 TOPIC

2011 report on the National Child Tax Benefit Reinvestment Fund (NCB) programs administered by the Housing and Ontario Works Departments.

3.0 RECOMMENDATION

THAT report PHSS2012-11, the 2011 report on National Child Tax Benefit Reinvestment Fund (NCB) funded programs administered by the Housing and Ontario Works Department, BE RECEIVED.

4.0 PURPOSE

This report is a brief overview of programs funded, or co-funded by the National Child Tax Benefit Reinvestment Strategy (NCB) to address homelessness and child poverty issues in Brantford and Brant County, and to demonstrate the levels of services these programs are providing in our Service Area.

5.0 BACKGROUND

The City of Brantford as the Consolidated Municipal Service Manager for the City and County received the mandate for homelessness from the Province in 1998. This mandate was accompanied by Federal Homeless dollars to develop services, in conjunction with the community to reduce or eliminate homelessness. At the same time resources were made available to the City under the National Child Tax Benefit Reinvestment Fund to provide programs to address child poverty. Community consultation was employed to determine how these dollars could be invested in this community to have the most impact on child poverty.

The programs developed address some of the basic needs of adults and children living in poverty: food, shelter, recreational opportunities, life skills, budgeting and self-confidence building.

The programs outlined below continue to be considered priorities for this community through ongoing community consultations. The programs are subject to regular review by Housing Department and Ontario Works staff to ensure they continue to meet their stated goals and objectives, service levels, operate efficiently and complement the system of services in our community.

6.0 STRATEGIC PLAN CONTEXT

Strategic Action 2.8

Develop and coordinate partnerships with community organizations and other levels of government to address and support the needs of those most in need;

Strategic Action 2.7

Examine the feasibility of proceeding with initiatives to enhance community health and wellness.

7.0 INPUT FROM OTHER SOURCES

The information summarized in this report has been gathered from staff reports, quarterly reports provided by the funded programs and site visits with service providers.

8.0 ANALYSIS

Brief Description of Each program

8.1 CAN WE HELP (City Recreational subsidy program)

This program provides subsidy to families who cannot afford to make recreational experiences available to their children entirely through their own means.

Participation has helped children learn new skills, participate in organized recreational activities and build self-confidence, socialize with peers and engage in activities for their physical and mental health.

The number of City children and adults who accessed the program in 2011 totaled 636; 366 children and 270 adults. We are unable to provide a proper year over year comparison because 95% of the funding was spent in the first three quarters of the year and only five percent remained for use in the last quarter, technically closing applications for subsidy in the fall session 2011. This program receives a total funding allocation of \$30,000 per year.

Each child was able to participate in up to two different programs in the winter and spring sessions. The summer sessions were changed in an attempt to increase the capacity of children involved. Each child could participate in one week of summer camp or two swimming lessons or two punch cards.

The Parks and Recreation Department staff in both jurisdictions report this program is very popular and have requested increased program funds. In the fall session 2011, 26 children were not served due to lack of funding.

8.2 CAN WE HELP (County Recreational Subsidy program)

This program provides subsidy to families who cannot afford to make recreational experiences available to their children entirely through their own means. Participation has helped children learn new skills, participate in organized recreational activities and build self-confidence, socialize with peers and engage in activities for their physical and mental health.

The number of County children and adults who accessed the program in 2011 totaled 98; 60 children and 38 adults. We are unable to provide a proper year over year comparison because 100% of the funding was spent in the first three quarters of the year, technically closing applications for subsidy in the fall session. This program receives a total funding allocation of \$5,000 per year.

8.3 AFTER SCHOOL PROGRAM (City)

This program is run through the City of Brantford Parks and Recreation Department and partner with Brant Food for Thought, Grand Erie Public School Board, Brant County Public Health and CRS-Food Bank. This program is offered

at city schools. The schools are selected in areas where there are a high percentage of low-income families, but the program is open to all students.

A total of 95 children were registered at the four sites. This number is down from 2010 when there were 5 sites. A reduction in service is tied to an increase in program and staffing costs. The principals submit positive program evaluations indicating that this program is definitely filling a need and is valuable to the children who attend.

The After School Program continues to develop mechanisms to manage behavioral issues with the children.

Food security and hunger are experienced by a large number of children who access the programs. Staff attempt to offer more than one snack serving whenever possible but the food security problems persist with these children.

Investments in young people's development are essential to create the pathways out of poverty. Documented research (i.e. health, crime prevention, sport/recreation and social services sectors) indicates that recreation participation enables children to: develop skills and competencies; be exposed to program leaders and positive adult role models; achieve better physical and emotional health; acquire pro-social values and develop life skills such as leadership, decision-making and problem-solving; and form healthy habits that can be transferred into their adult lives.

8.4 AFTER SCHOOL PROGRAM (County)

The After School program is offered at four elementary schools within Brant County, one day per week each. Participants in the program engage in a variety of activities including games, sports, and crafts that help them develop social skills and health and active lifestyles. A healthy snack is provided daily.

A total of 143 children were registered at the four sites; Burford District Elementary School, Sacred Heart School, Glen Morris Public School and Mt. Pleasant Public School. Burford District Elementary School has a capacity for 32 children per night and the program was full each night it was offered.

Transportation is a barrier for children to participate in recreational activities in rural communities and creates a significant barrier to lower income families. Providing the After School program at the school site helps to ameliorate this issue. Because this program targets lower income families, no fees are charged for participation.

Investments in young people's development are essential to create the pathways out of poverty. Documented research (i.e. health, crime prevention, sport/recreation and social services sectors) indicates that recreation participation enables children to: develop skills and competencies; be exposed to

program leaders and positive adult role models; achieve better physical and emotional health; acquire pro-social values and develop life skills such as leadership, decision-making and problem-solving; and form healthy habits that can be transferred into their adult lives.

8.5 BUDGET COUNSELLING

The target group for this program is individuals and families on low or fixed incomes. The goal is to provide education and information about money management and budget counseling with hands-on assistance in these areas. The program focuses on strategies to ensure clients have the skill base to maintain necessities of life (utilities, rent, etc.) preventing crises and possibly homelessness.

From January to September 2011, staff completed 20 speaking engagements to groups/agencies throughout the community (i.e. Brant County Health Unit, Early Years Centre, and Workers' Adjustment Centre).

From January to September 2011, 65 budgeting cases were opened. A total of 214 brief services were provided in this timeframe. Brief service is defined as client contacts that involved information exchanged primarily by the telephone. Funding for this program is for one half-time staff.

The number of adults participating in this service in the first three quarters of the year was 285. A total of 299 children were counted within the families being served.

8.6 EMERGENCY MEALS

This program provides nutritious lunches, suppers, and breakfasts for homeless, low-income individuals and families, including the working poor and seniors. The City co-sponsors meals provided by the Salvation Army, St. Andrew's United Church and Grace Anglican Church and Sydenham United Church. The meals are prepared and served with the assistance of many volunteers, community and congregational support.

Service providers report an increased need within the Brantford community. New faces are seen more and more, guests are requesting additional food resources i.e. requesting leftovers and asking for supplementary food. At the same time food prices are increasing, thus leaving the providers in a position where there's an increased demand but no equivalent increase in funding levels.

This program provides a vital service in the community; it has a positive impact not only on health but also on the social and psychological well being of the guests.

Emergency Food Programs

Year	# Of Meals	% increase from previous year
Dec. 2012	29,645	24%
Dec. 2011	23,887	

8.7 BRANT FOOD FOR THOUGHT

Brant Food For Thought (BFFT) is the only registered charity in Brantford and Brant County dedicated to supporting Student Nourishment Programs before and during elementary school hours. The vision of BFFT is that all children and youth be supported in developing healthy nutritional practices. This, in turn, will enhance the student's growth and ability to work to their potential.

NCB funds are distributed through the BFFT granting process. These programs are also subsidized with funding from the Ministry of Child & Youth Services, parental contributions, corporate, and community support. The goal of the program is to help develop and support child nutrition programs with funding and volunteer support. The programs are run by a large voluntary component made up of parents, students, teaching staff and community volunteers.

Currently there are 58 nutrition programs in the City and County of Brant. The programs provide either a nutritious breakfast, lunch or snack. At year-end the program reports 9,228 students used this program and 1,021,536 snack and/or breakfasts' were served. Food costs have increased by \$99,629 or 9.4% over last year.

8.8 NEIGHBOURHOOD RESOURCE CENTRE (NEW BEGINNINGS)

This program provides a safe, accessible neighbourhood resource center in a high-risk community. It encourages healthy parenting, reinforces the importance of education, skill development and ongoing support to families. At the community level, New Beginnings is working towards establishing a self-governing structure for the center, through the development of participant leadership roles and related skills.

Programs include: parent child interaction, breakfast for children, healthy living and life skills development (such as Community kitchen and Cooking with Kids), clothing exchange, parent support workshops, community events and multiple programs offered by community partners such as weekly Family Drop in with a Public Health Nurse. There are also programs run specifically for school-aged children focusing on building self-esteem, social skills and healthy lifestyles. In 2010, the program had 6,816 total face-to-face contacts with adults and children. In 2011, the program had 5,670 face-to-face contacts with adults and children in the first three quarters. The program was tracking to have 7,560 contacts, an increase of approximately 11% over last year.

This Centre is operated as a result of a partnership between the Housing Department and the Children's Aid Society. The staff at New Beginnings works collaboratively with multiple service providers in attempts to enhance consumer engagement. Partnerships have increased over the last five years from three to over twenty community partners supporting the program. Input from community members provides the cornerstone for this program which is rooted in community development and early learning and intervention principles and is unique to our Municipality.

This program was transferred to the Child Care division of the City in the spring of 2011.

8.9 HOUSING RESOURCE CENTRE

This funding is used for programs dealing with homelessness in the Housing Resource Center. The programs include community outreach, advocacy, and trustee programs.

The Housing Resource Centre assisted 1,642 unique individuals in 2011, completing a total of 2,214 units of service.

The program sheltered 635 families in 2011 through outreach support and continues to service many clients who have complex needs, require detailed interventions, and case management supports. One, three and six months follow up is provided with clients to ensure they are maintaining their housing.

8.10 MASTER AGING PLAN (Grand River Council on Aging)

In June 2010, The Master Aging Plan Steering Committee evolved into the Grand River Council on Aging (GROCA). This is a non-profit organization with three sub committees: Housing, Transportation, and Education and Awareness. It is comprised of 12 community members; six of whom are seniors and the other six representing community agency members.

Through their subcommittee structure, seniors' service needs are identified in the community and addressed by working together with the agencies to effect change.

During 2011, the GROCA committee was invited to speak in several Ontario communities in order to assist them in developing their own Master Aging Plan.

8.11 SENIORS RESOURCE CENTRE

The Seniors Resource Centre (SRC) is a non-profit senior's organization. It provides a venue for informal groups to get together for coffee and information sharing. The centre has an extensive list of forms for seniors' assistance programs and will help with the completion of these forms.

In 2011, this program provided 30,280 articles of information material (Accessibility Guides, Christmas stockings etc.), assisted in the completion of 390 forms, provided 1,087 brief services (telephone questions, agency contacts etc.) and made 1,164 referrals to other community agencies on behalf of seniors.

8.12 EMPLOYMENT START UP

The intent of this fund is to assist the families of low income earners in purchasing items required to maintain a current job or obtain a new job. These expenses can include transportation costs, appropriate work clothing, tools/equipment, grooming costs or licensing fees. The fund responds to “working poor” families to prevent loss of employment. There are eligibility requirements to access this fund, which is administered from the City’s Employment Resource Centre at 220 Colborne Street.

Currently, community partners are provided with a flyer promoting the program annually. Recognizing the fund only has \$2,500 staff has not publicized this program beyond local agencies. As of September there had been one request but no funds have been utilized from the fund. Staff will continue to market the program, reaching out to some employers of minimum wage earners. Staff will review the program usage and make a recommendation for the continuation of the fund for 2013.

8.13 MEDICAL NEEDS FOR THE WORKING POOR

This is a program intended to help families with children who are employed and not receiving social assistance. Although staff do receive request for these types of benefits the majority of requests come from seniors and those not attached to the workforce with children. The purpose of the program is to meet medical needs ensuring the family remains attached to the workforce. Items that may be covered include: eyeglasses, emergency dental care, or emergency drug prescriptions. Staff has advertised this program to agencies and to local pharmacies and dentists, and are planning another mailing this month. As of September 2011, one adult and two children had utilized this program. Staff will review the program usage and make recommendation for continuation of the fund for 2013.

8.14 EMERGENCY ENERGY

The intent of the Emergency Energy Fund is to prevent utility disconnections for individuals and families who rent or own homes in Brantford and Brant County. The \$20,000 used this year has served 84 clients, (34 adults and 50 children). Increasing utility costs have had a significant impact on low income families trying to manage these costs.

8.15 NOVA VITA PROGRAM SUPPORTS

This program provides emergency and transitional housing for female victims of domestic abuse. A variety of support groups and services are also offered by the

agency related to domestic violence. In addition, the City contracts Nova Vita to provide 10 beds within their facility for homeless females (and their children) requiring emergency shelter.

Funding from the National Child Benefit Reinvestment Fund is used to top up the hostel per diem approved by Council.

The total number of clients served through this funding was 40 adults and 24 children as of September 2011.

8.16 ROSEWOOD HOUSE PROGRAM SUPPORTS

This program provides transitional housing for males and females, ages 16+ with mental health issues. Funding from the National Child Tax Benefit Reinvestment Fund is used to top up the hostel per diem approved by Council.

As of September 2011, a total of 53 adults were served.

8.17 OUT OF THE COLD

The Out of the Cold program is run from the Yes Church from Nov. 16th to March 31st each year. This program serves homeless individuals (men, women and seniors) by providing safe and warm accommodations for the night. The Out of the Cold Coordinator works closely with City staff to provide support to the homeless in our community with the goal of attaining more permanent housing. The program served 76 unique individuals in 2011.

9.0 FINANCIAL IMPLICATIONS

Agency/Programs	2011 Allocation	Funding
New Beginnings - Neighbourhood Resource Centre*	\$60,277	
Can We Help - Recreation and Leisure Subsidy (City and County)	\$35,000	
After School Program (City and County)	\$62,000	
Brant Food for Thought - Student Nutrition	\$80,000	
Emergency Food Projects (4 programs)	\$64,540	
Family Counselling Centre - Budget Outreach	\$28,000	
Housing Resource Centre	\$10,000	
Employment Start Up	\$ 2,500	
Medical Needs for Working Poor	\$ 2,500	
Emergency Energy	\$20,000	
Nova Vita Program Support	\$95,000	
Rosewood Program Support	\$100,010	
Out of the Cold	\$ 10,320	
Seniors Resource Centre	\$25,000	
Master Aging Plan	\$10,000	
TOTAL:	\$605,147	

*transferred to Child Care division in 2011

The issue of program sustainability is an ongoing concern for the programs themselves as well as for the Service Manager. The programs are serving substantially more clients, are experiencing increasing costs and have not received an increase in their financial allocation from the City in a number of years. Furthermore the programs have been put on notice that funding through the National Child tax Benefit Reinvestment Fund is expected to decrease in the coming years.

In order to address the sustainability of these programs that are critical to the well-being of many of our families City staff are evaluating all programs on a regular basis to ensure that the programs are meeting their goals and objectives and are operating as efficiently as possible.

The substantial economic value of volunteerism and community donations to these programs have been documented in a report issued to the Social Services Sector Committee in June 2006, Report No. PHSS2006-009. This report determined that the total cost to run these programs was approximately \$800,000 with the City contributions making up \$314,000 or 40% of the total cost. The difference is made up entirely by the programs through volunteer time, and community donations. City funding provides a stable base for the infrastructure for the programs. However all programs are strained under the ever increasing demand for service, the escalating costs to provide their programs and a dwindling volunteer resource pool.

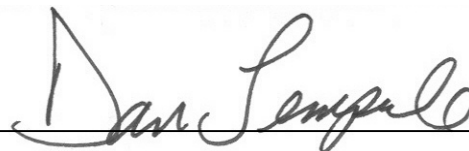
We are fortunate to work with community agencies/groups who have been able to address community needs using a combined solution of financial support from the City, their own fundraising efforts (private & public), services in kind from the host agency/organization, products in kind (i.e. donated food), and an enormous amount of volunteer hours.

10.0 CONCLUSION

The programs highlighted in this report provide basic services to homeless, low-income and at-risk individuals and families in this community. The diverse scope of the programs is reflective of the unique needs within our City and County.



Sherry Haines
Community Development Coordinator



Dan Temprile, General Manager
Public Health, Safety & Social Services

Attachments: NA

Copy to: NA

In adopting this report, is a by-law or agreement required? If so, it should be referenced in the recommendation section.

By-law required [] yes [x] no

Agreement(s) or other documents to be signed by Mayor and/or City Clerk [] yes [x] no

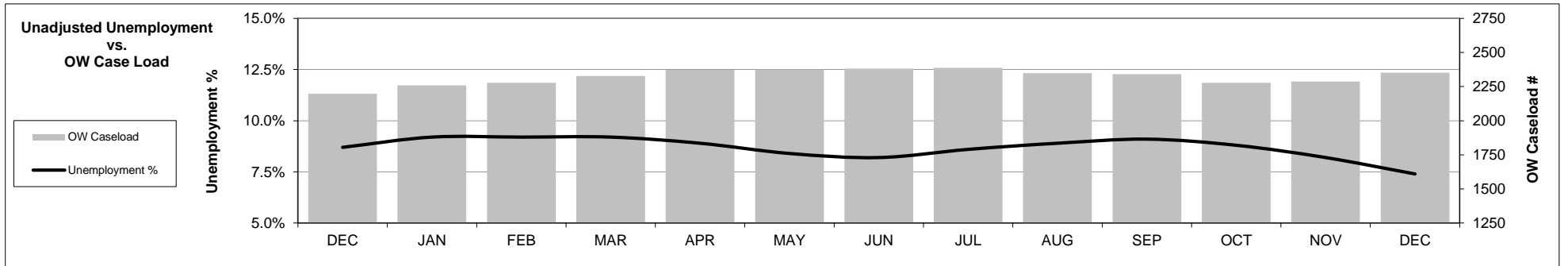
Is the necessary by-law or agreement being sent concurrently to Council?

yes

no

2001 - 2011 ONTARIO WORKS CASELOAD & UNADJUSTED UNEMPLOYMENT STATISTICS

	JAN		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEPT		OCT		NOV		DEC	
	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI	OW	EI
2001	1987		2029		2003		2001		1871		1800		1745		1731		1657		1650		1667		1663	
2002	1670		1681		1670		1646		1655		1647		1585		1615		1582		1539		1519		1556	
2003	1587		1603		1611		1602		1570		1555		1538		1524		1568		1502		1549		1615	
2004	1656		1721		1732		1659		1605		1604		1574		1553		1565		1513		1553		1578	
2005	1663	6.2%	1673	6.2%	1700	6.4%	1650	6.40%	1632	6.6%	1603	5.9%	1593	6.5%	1626	6.4%	1628	7.6%	1598	7.9%	1598	7.8%	1668	6.6%
2006	1733	5.2%	1765	5.0%	1832	5.8%	1788	6.80%	1751	7.0%	1742	6.3%	1703	5.9%	1695	6.1%	1680	6.2%	1631	6.3%	1666	6.3%	1680	7.1%
2007	1710	8%	1724	7.5%	1745	7.3%	1734	6.90%	1719	7.2%	1731	6.9%	1710	6.2%	1724	6.5%	1673	5.7%	1655	5.0%	1669	4.5%	1717	4.9%
2008	1756	6%	1751	6.0%	1780	6.9%	1753	7.20%	1718	7.7%	1718	6.9%	1680	6.5%	1640	6.6%	1645	6.3%	1595	5.9%	1608	5.0%	1765	5.2%
2009	1873	6.9%	1917	7.9%	2009	9.6%	1961	9.80%	1979	10.9%	2029	10.7%	2037	12.1%	2056	13.0%	2071	13.0%	2040	11.2%	2046	10.1%	2151	10.2%
2010	2227	10.7%	2181	10.0%	2209	10.6%	2175	11.4%	2173	11.8%	2183	10.8%	2174	9.6%	2168	8.8%	2191	8.5%	2147	8.5%	2127	9.2%	2197	8.7%
2011	2259	9.2%	2278	9.2%	2328	9.2%	2372	8.9%	2375	8.4%	2382	8.2%	2387	8.6%	2349	8.9%	2340	9.1%	2277	8.8%	2286	8.2%	2352	7.4%



2011	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
YTD % Change in Caseload	2.8%	0.8%	2.1%	1.9%	0.1%	0.3%	0.2%	-1.6%	-0.4%	-2.8%	0.4%	2.8%
12 Month % Change in Caseload (2010 vs./ 2011)	1%	4%	5%	9%	9%	9%	10%	8%	6%	6%	7%	7%