

APPENDIX A
BRANTFORD-BRANT HOUSING STABILITY PLAN – 5 YEAR IMPLEMENTATION PLAN 2014-2019
2017 PROGRESS REPORT

#	Recommendation	Lead	Other Departments/Agencies to be included	Actions required	Performance Indicators	Activities/comments	Targets	Status
SHORT TERM GOALS (Council or Provincial Government Priorities)								
1.1	Work with the Housing with Related Supports (Domiciliary Hostels)/Emergency Shelter owner/operators to ensure a process to collect ongoing information demonstrating supply and demand needs; and review the Housing with Related Supports (Domiciliary Hostel)/Emergency Shelter funding model and programming)	Social Assistance & Homelessness Services	Income Support & Employment Services	<ul style="list-style-type: none"> Consult with Emergency Shelter /Domiciliary Providers Collect data from emergency shelter/domiciliary providers Analyze data Present a report to General Manager/Social Services Committee / Council outlining findings and recommendations 	<ul style="list-style-type: none"> Meetings held with Emergency Shelter Providers /Domiciliary Hostel Providers Data collected for review Report to General Manager, Social Services Committee & Council complete including benchmarks for demand and supply, standardized funding model recommended. 	<ul style="list-style-type: none"> January 2014 report to Council recommending funding for each provider Undertook a review of operational vs program costs (analysis continuing in conjunction with further investigation of a block funding model where appropriate) January 2018 report to Council recommending a consultant review process Consultant secured in April 2018 	A local standards framework for Housing with Supports in accordance with 8 CHPI categories submitted to Province by April 1, 2015. Report to Social Services Committee in June 2018 outlining findings and recommendations from shelter review Transition to new shelter model for early 2019	COMPLETE Local standards framework completed and approved by Council and submitted to Province

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2.1	Define, develop and implement a Brantford/Brant County Housing First model	Housing Services Department	Community stakeholders, Canadian Mental Health, CCAC, Brantford General Hospital, Emergency Shelters	<ul style="list-style-type: none"> Analyze current LHC sites for units for the housing first model Establish a working committee to develop a local Housing First model Engage housing providers (non-profit and affordable housing), private landlords and builders for participation in the program Review and evaluate Housing First Program now that it has been implemented 	<ul style="list-style-type: none"> Working committee established Housing First Model is created Units secured or acquired Model is reviewed and program improvements implemented 	<ul style="list-style-type: none"> SPDAT training held on March 7, 2014 – approximately 80 participants. Staff will further explore the feasibility of using the SPDAT tool, potentially across sectors Review of applicants on the social housing waiting list Developed an application form for housing first clients/applicants. Vulnerability Index (VI) and SPDAT are being used for assessing all new housing first clients Review program model Implement improvements Improve data collection 	<ul style="list-style-type: none"> Up to 20 people housed according to the Housing First model. 85% maintain their residence at the six month check-in Up to 28 people housed according to the Housing First model using Municipal Rent Supplement funding by the end of Dec 2016; We are continuing to engage Landlords for units for the Housing First Program; 	<p>COMPLETE AND ONGOING</p> <p>Results:</p> <ul style="list-style-type: none"> Exceeded target of 35 by end of 2015. Ongoing, 10 clients housed with Municipal Rent supplement program as of April 2016 Ongoing - 35 housed with municipal rent supplement homelessness dollars as of April 2017.

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2.2	Work with community partners to develop and support the delivery of the community hub approach in housing sites and/or identified neighbourhoods	Housing Services Department	Local Health Integration Network, CCAC, Brantford General Hospital, Brant County Health Unit, Participation House, ARTC, Alzheimer’s Society, Canadian Mental Health, Addiction Services, Children’s Aid Society, Brantford Police Services, Brant County Ambulance	<ul style="list-style-type: none"> • Collaborate with community agencies to assess the need of residents at various housing sites • Research funding opportunities to support the development, support or expansion of a community hub • Benchmarks established i.e. Ambulance, police calls to social housing sites, reduced emergency department visits, reduced involvement from Children’s Aid Society • Prepare a Council report as needed 	The community hub approach is implemented in identified neighbourhoods	<ul style="list-style-type: none"> • Hub coordinators have held several events at various social housing sites and schools i.e. children’s programming, community kitchen, and café • Collaboration with CAS to offer a social support group • Collaboration with County community agencies to offer a drop in services in Paris 	1 new community hub is developed per year and existing community hubs are supported.	<p>COMPLETE AND ONGOING</p> <p>Results:</p> <ul style="list-style-type: none"> • exceeded target • Have established functional working groups in two geographic communities • Construction completed at Brant Towers to operationalize the Wellness Supportive Living Program • Staff are contributing to the development of a hub concept model at a County (Paris

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								<p>church) site</p> <ul style="list-style-type: none"> • Winston Court – shared office space is operational. The Brantford Police, Public Health, GRCHC, CMHA are community partners that have expressed an interest in providing services to residents.
2.3	Support the engagement of community partners to develop the implementation for a Detox Centre	Social Assistance and Homelessness Services/Strategic Planning	Local Health Integration Network, CCAC, Brantford General Hospital, Brant County Health Unit, Participation House, ARTC, Alzheimer’s Society, Canadian Mental Health, Addiction Services, Children’s Aid Society, Brantford Police Services, Brant County Ambulance	<ul style="list-style-type: none"> • Participate on a working committee and provide input/support as necessary • Provide input to the report to Council • Research funding opportunities • Develop implementation plan 	<ul style="list-style-type: none"> • Community stakeholders engaged with other community stakeholders • Attended working committee meetings and provided input in to the development of the implementation plan for the Detox 		80% of community stakeholders engaged in the development of implementation plan	COMPLETE

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					Centre • Implementation Plan is developed			
3.1	Explore opportunities for social enterprise initiatives by identifying community needs, opportunities, partnerships, employing persons who would have difficulty obtaining employment.	Social Assistance & Homelessness Services Strategic Planning	Ontario Works, Workforce Planning Board of Grand Erie, HRSDC, Chamber of Commerce	<ul style="list-style-type: none"> • The consumer will generally dictate the area best suited for a successful enterprise • Once the gap in service or product is identified, a social enterprise can support this need while providing training and employment to persons who might otherwise have difficulty obtaining work. I.e. cleaning services, landscaping/grass cutting, painting services 	<ul style="list-style-type: none"> • The social enterprise business will be identified and a business plan created • The business will be launched and a strategic growth plan implemented to ensure a sustainable enterprise 		1-2 social enterprise initiatives supported	COMPLETE AND ONGOING Provided demographic and service delivery data in support of community partner's application for funding to start a social enterprise in Paris

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3.2	Implement Smoke-Free Housing strategies including health promotion initiatives, resident education programs, increasing knowledge of smoking and second hand smoke health hazards and information regarding the availability of smoking cessation programs	Housing Services Department	Brant County Health Unit, Other Municipalities where implemented, Service Manager Network Group, Non-Smokers Rights Association	<ul style="list-style-type: none"> • Engage with the local health unit • Coordinate resident education programs sessions at various social housing sites • Follow up survey developed post education program 	<ul style="list-style-type: none"> • Smoke free housing strategies implemented • Brant County Health Unit providing education programs 	<ul style="list-style-type: none"> • Ongoing discussions with Public Health partners to attend social housing sites to deliver smoking cessation education sessions • 2017 BCHU and Manager, Housing Operations conducted workshop for Brant/Brantford Landlords interested in smoke-free housing policies • 2017-2018: Staff to explore development of smoke-free housing policy • 2017 included town-hall style meetings with Brantford Housing tenants in 4 forums 	<ul style="list-style-type: none"> • 25% or more residents attending education programs • 50% or more of participants at education programs have increased awareness of smoking cessation and second hand smoke issues • All new future builds will be Smoke Free 	<p>IN PROGRESS</p> <ul style="list-style-type: none"> • Continuing partnership with BCHU in the delivery of smoking cessation education sessions • Results: In 2015: New Investment in Affordable Housing (IAH) build (4 units) took up occupancy with smoke-free leases • New IAH build is Smoke Free

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						<ul style="list-style-type: none"> • 2019 will include policy development and approval following summation of feedback from 2017-18 sessions • BCHU is committed to extending cessation supports to social housing tenants as available through funding by the Province 		
4.1	Assess the impact of End of Operating Agreements and support strategic planning that will mitigate negative impact	Housing Services Department	ONPHA, Service Manager Network, Finance Department, Ministry of Municipal Affairs & Housing, Social Housing Service Corporation	<ul style="list-style-type: none"> • List of End of operating Agreements • Conduct assessment to explore the sustainability of the housing providers • Plan in place to mitigate the impact of no longer receiving a federal subsidy • Report to Council 	<ul style="list-style-type: none"> • Housing Providers remain in social housing • Residents remain in their units with minimal distress to their household budget • Social Housing Providers are sustainable 	<ul style="list-style-type: none"> • Initial assessment completed on all housing providers • Update to LTAHS just released; will require details on the modernization of social housing and how that will impact EOA • Federal Providers and Provincial Reformed will be 	<ul style="list-style-type: none"> • 100% of Social Housing Providers will remain in the social housing program • 100% of social housing providers will maintain their current RGI households • RGI households will not be 	<p>COMPLETE AND ONGOING</p> <ul style="list-style-type: none"> • All social housing units have been determined to be financially viable with ongoing RGI subsidy • Assessments will be completed on an annual basis

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				<ul style="list-style-type: none"> • Report or communication to social housing providers 		<p>sustainable with some form of RGI subsidy; Federal Urban Native Group will require RGI assistance to be financially viable</p> <ul style="list-style-type: none"> • Council Report PHSS2016-02 complete regarding the upcoming challenges facing social housing as a result of EOA • City Mayor and County Mayor sent letter to Federal Minister requesting commitment of federal subsidies for social housing programs • Will do financial analysis for housing providers to ensure housing providers are 	<p>displaced or have their rents raised to market rent</p> <ul style="list-style-type: none"> • 100% Social Housing Providers are sustainable with some form of RGI or portable subsidy 	<p>for each provider</p>

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						viable; • Will advise housing providers who are viable and not viable; • Will provide a Council report on the housing providers that are viable and not viable;		
MID-TERM GOALS (2015-2018)								
1.2	Ensure the ongoing sustainability and growth of social housing	Housing Services Department	Housing Resource Center; Private Sector Landlords;	<ul style="list-style-type: none"> • Apply for CMHC Seed Funding • Determine the type of units to build (client type) • Feasibility study to determine the prime location for new build • Develop schematic drawings of new build • Meet with neighbourhood residents to discuss new build • Hire Property 	<ul style="list-style-type: none"> • Increased number of owned units • Self-sustaining development with mix of market, affordable and RGI rents • Increased number of rent supplement units due to increased maximum rents • Reduce numbers on waiting lists 	<ul style="list-style-type: none"> • City and County Council have approved the new build and location • Obtained SEED funding for feasibility study • Met with BCLA (Brant County Landlord's Association) to discuss City's Rent supplement programs. Landlords expressed interest • Have advertised in local 	<ul style="list-style-type: none"> • Increased number of owned units with the new build and rent supplement units with private Rent Supplement landlords • Reduce numbers on the waiting lists 	COMPLETE AND ONGOING Received Ministry approval for 2016 increased/ alternate Average market rents which will allow higher rents in the Rent supplement programs New JNA Build is completed early 2018

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				Manager <ul style="list-style-type: none"> • Issue RFP and award construction contract • Build new seniors development within budget and timelines • Build is underway and should be completed by Dec 2017; • Meet with Landlord Association to discuss City's Rent Supplement Program • HRC staff assist in finding landlords willing to enter into rent supplement • Advertise in local newspapers for private landlords and units • Provide Business Case to MMAH for increased Average market rents 		newspapers twice <ul style="list-style-type: none"> • Received Ministry approval for 2016 increased/alternate Average market rents which will allow higher rents in the Rent supplement programs 		

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1.7	Expand portable and in situ rent subsidy programs (i.e. rent supplements and/or housing allowances that go with the tenant and are not tied to a particular unit)	Housing Services Department	Ministry of Municipal Affairs & Housing; Finance Department; Housing Resource Centre	<ul style="list-style-type: none"> • Obtain specifics on the updated LTAHS as it relates to portable subsidies • Develop a portable subsidy program including maximum amounts, monitoring and reporting, and who is eligible on the Waitlist; • Develop agreements and letter of understanding • Determine applicants on the Waitlist who are eligible • Process applicants for the portable subsidy program • Monitor results 	<ul style="list-style-type: none"> • Number of applicants enrolled in portable program • Monitoring and reporting • Reduced numbers on waiting list 	<ul style="list-style-type: none"> • Update to LTAHS just released; will require details on the modernization of social housing and the portable subsidy program; • Develop guidelines • Council report for approval; • SDV PHB Pilot Program – had 59 clients in receipt of a portable housing benefit, now transitioning to permanent program through Ministry of Finance • Local portable housing benefit pilot approved May 2018. 	<ul style="list-style-type: none"> • Reduced numbers on the waiting list • Long term use of portable subsidy benefit – household not applying to the waiting list • Anticipate 70 individuals housed from the waiting list with the portable housing benefit. 	<p>COMPLETE AND ONGOING SDV PHB Pilot Program – has 59 clients that are in receipt of a portable housing benefit; Local portable housing benefit pilot approved May 2018.</p>

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2.4	Identify and engage opportunities for the development, funding and provision of supportive housing options.	Housing Services Department				Received approval of Homes For Good (Live Well – Brant) capital and operating funding for supportive housing		IN PROGRESS -Received approval of Homes For Good (Live Well–Brant) capital and operating funding for supportive housing; Supports for 80 households to be offered by selected support agency
2.6	Support the development of a Wrap-Around Case Management model that is focused on supporting people in directly accessing appropriate housing supports and services.	Social Assistance and Homelessness Services	Ontario Works, ODSP, Shelters, Domiciliary Hostels, Housing Providers, Agencies	<ul style="list-style-type: none"> Develop procedures and processes to deliver services effectively Hold a community planning meeting facilitated by a homelessness expert Issue Request for Proposal to deliver intensive Housing First Case Management Secure funding for 	<ul style="list-style-type: none"> Homeless people are moved to long term housing and maintaining tenancy Community stakeholders engaged with planning process and attend community meeting Development of additional supported housing units targeted to 	<ul style="list-style-type: none"> Provide Outreach services to the homeless Develop a community strategy to end chronic homelessness Redeveloping shelter provider’s network. 	<ul style="list-style-type: none"> Length of stay at Shelters is below 30 days Reduction in use of emergency shelters 80% of invited agencies attend community meeting Launch of Housing First Intensive Case Management August 1/2018 	<p>Complete Shelter provider network now meeting on a quarterly basis.</p> <p>In Progress Request for proposal for agency to provide Intensive Housing First Case Management and Trustee Services issued May 1/2018</p>

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				supportive housing targeting chronically homeless individuals	chronically homeless population			
2.7	Identify the social and health needs of the individuals and families in social housing sites by engaging community partners in the development of an action plan.	Housing Services Department	Strategic Planning Department, Resident / Tenant Groups, Brant County Health Unit, Safe Brantford Office, Grand River Council on Ageing, Brant Family and Children’s Services, Brantford Police Services	<ul style="list-style-type: none"> • Work with resident / tenant actions groups and on-site stakeholders to identify needed support and programming • Based on identified needs , coordinate and schedule programming on-site or close-to-site • Market programs and services to residents • Evaluate program success through feedback forms and informal dialogue with residents 	<ul style="list-style-type: none"> • Milestone: High level plan for tenant groups (ex. seniors) developed in consultation with residents • # of programs delivered on site • # of participants 	<ul style="list-style-type: none"> • Community safety chats, consumer protection / fraud prevention workshops, digital skills, arts and leisure programming 	<ul style="list-style-type: none"> • At least 500 participants annually • At least 80% of services / programs requested by residents are delivered on site (as space allows) • At least 70% of participants indicate via evaluation forms that programming was useful 	NOT STARTED INFLUENCED BY UPDATE TO PROVINCIAL STRATEGY

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2.8	Collaborate with community partners to offer programs that develop life skills, decision making skills such as budget counseling, home economics and food preparation, gardening and general home maintenance for individuals and families.	Social Assistance & Homelessness Services/Strategic Planning / Housing Services	Community Partners: BHCU, Brant Skills Centre, Employment Ontario Providers, Safe Brantford,	<ul style="list-style-type: none"> • Develop partnerships to schedule skills training programming • 	<ul style="list-style-type: none"> • # of individuals in the skills training 	<ul style="list-style-type: none"> • The following activities were provided to housing residents: Mental Health First Aid, Babysitting, Safe Food Handling, Home Alone Training, Smart Serve and Basic Computers 		COMPLETE AND ONGOING
2.12	Continued involvement in the development of a robust food services system (i.e. community gardens, community kitchens, emergency meals, Good Food Box, etc.)	Social Assistance & Homelessness Services/ Strategic Planning Department	BCHU, GRCHC, City of Brantford Community Gardens Task Force	<ul style="list-style-type: none"> • Maintain square foot gardening program and community planting days • Encourage resident involvement in local community gardens • Support food bank distribution to housing sites where appropriate • On-site food education 	<ul style="list-style-type: none"> • # of sites with community gardens • # of residents engaged in community gardening activities • # of meals provided by enhanced food bank distribution • # of participants taking part in food education events 	<ul style="list-style-type: none"> • Spring Planting Days • Encouragement of resident volunteering • Winston Court Food Bank Distribution • Brant and Lorne Towers / Winston Court Crock Pot Cooking , Container Cooking, Cooking for One courses 	<ul style="list-style-type: none"> • # sites: 8 • # of residents: 100 • # meals: 2652 • # participants: 800 • # participants taking part in food education events:2,394 	COMPLETE AND ONGOING

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3.4	Support eviction prevention strategies and increase tenant capacity to maintain housing stability, (e.g. including the availability of funding programs for last month's rent and the practice of facilitating the payment over an extended period, crisis intervention, mediation, problem solving, decision-making skills, encouraging personal support networks, improved access to various community resources such as health care, education, legal assistance and counseling services).	Housing Services Department	Various community agencies, ODSP, OW, CCAC,FACS, St Leonard's etc.	Maintain ongoing communication and service coordination with agencies on a case-by-case basis	Housing tenants at risk of homelessness maintain their housing	Eviction Prevention activities of the HRC Representative, receive referrals and provide services	90% of client maintain their housing 6 months after an intervention by HRC Representative Approx. 90 tenancy terminations were prevented in the LHC portolio in 2017.	COMPLETE AND ONGOING
3.5	Ensure the viability and sustainability of the Brant-Brantford Homelessness Prevention Assistance Program (BBHPA).	Social Assistance & Homelessness Services	Ontario Works	Monitor program performance and budget	Individuals at risk of homelessness maintain their housing and those who are homeless obtain long term housing	Continue to provide services through Social Services Intake Department	75% of client maintain their housing 6 months after an intervention by HRC Rep.	COMPLETE AND ONGOING
4.3	Explore the feasibility to develop new municipally funded capital programs to increase the supply of affordable housing (e.g. capital grants/loans,	Housing Services Department	Planning Department	Work with Planning Department to explore the feasibility of introducing policies into the Official Plan	Number of proponents applying for reduced fees	Reduced fees for planning applications has been implemented		IN PROGRESS Reduced fees for planning applications in progress

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	convert to rent programs, tax deferrals, inclusionary zoning.			to allow for consideration of inclusionary zoning pursuant to the <i>Promoting Affordable Housing Act, 2016</i>				
4.4	Devise alternative business models in an effort to sustain and enhance the existing rent-geared-to-income model.	Housing Services Department	Ministry of Municipal Affairs & Housing; Private Sector Landlords; Finance Department;	<ul style="list-style-type: none"> • Obtain specifics on the updated LTAHS as it relates to the modernization of social housing and portable subsidy benefits • Develop alternate programs for RGI including a portable subsidy program including maximum amounts • Monitoring and reporting, and who is eligible on the Waitlist • Develop agreements and letter of understanding • Determine applicants on the 	<ul style="list-style-type: none"> • Number of applicants enrolled in portable program • Monitoring and reporting • Reduced numbers on waiting list 	<ul style="list-style-type: none"> • Update to LTAHS just released; will require details on the modernization of social housing and the portable subsidy program • Develop guidelines • Council report for approval • Currently piloting a portable housing benefit for victims of domestic violence • Will review opportunity to expand portable rent supplements to balance of waitlist. 	<ul style="list-style-type: none"> • Reduced numbers on the waiting list • Long term use of portable subsidy benefit – household not applying to the waiting list 	COMPLETE AND ONGOING

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				Waitlist who are eligible • Process applicants for the portable subsidy program • Monitor results				
5.2	Advocate for increased social assistance rates so shelter allowance components meet average market rent levels.	Social Assistance & Homelessness Services	MCSS, MMAH	Utilize existing networks and working groups to encourage the development of livable social assistance levels				Complete and Ongoing 2018 Provincial budget announced increases to Ontario Works and ODSP rates and a simplification of shelter calculations
5.7	Campaign for blended funding programs at the Provincial and Federal level (e.g. joint funding through the Ministry of Housing, Health, Sport and Recreation, Transportation, Energy).					New PHB-SPP program is offered by partnership between Ministry of Housing, Ministry of Finance, Nova Vita Women's Shelter and City of Brantford Housing Services.		IN PROGRESS INFLUENCED BY UPDATE TO PROVINCIAL STRATEGY

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1.5	Encourage mixed housing and mixed income development in all urban neighbourhoods by increasing opportunities for rental, social and affordable housing in areas that currently offer limited opportunities.	Strategic Planning	Business Resource Centre; Enterprise Brant	Partnerships with economic development sector create economic opportunities in priority neighbourhoods to increase income in existing neighbourhoods	# of residents involved in targeted economic development approaches in priority neighbourhoods	<ul style="list-style-type: none"> Business Resource Centre: Start-up Grants targeted in priority neighbourhoods Explore the opportunity to provide micro-financing for home-based businesses in priority neighbourhoods 	% of residents engaged: 10	COMPLETE AND ONGOING
1.6	Explore opportunities for social housing communities to redevelop to include a mix of new housing options (affordable, rent geared to income and market).	Housing Services Department	Ministry of Municipal Affairs & Housing; Housing Providers; ONPHA; CHF; Private lender Organizations;	<ul style="list-style-type: none"> Understand the update to the LTAHS and how it will impact social housing providers Federal providers who are expired can renegotiate first mortgage and can provide mix of rents 	Maintain the RGI tenants	<ul style="list-style-type: none"> Work with federal housing providers to ensure they understand the implications of EOA – have they conducted a Building Condition Assessment or Financial Viability test; Brantford Native Housing has already accepted rent-geared-to-income for their 	Housing Providers redeveloping their sites to increase affordable units;	NOT STARTED INFLUENCED BY UPDATE TO PROVINCIAL STRATEGY

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						100% RGI portfolio for the long term; <ul style="list-style-type: none"> Will keep RGI tenants housed 		
ONGOING RECOMMENDATIONS:								
1.3	Ensure that all new affordable housing units comply with By-law 162-2003 or any amending By-laws, which are for individuals and families within the lower earnings of the income distribution scale;	Housing Services Department	Legal Department	<ul style="list-style-type: none"> Revise Bylaw 162-2003 to conform to Provincial standards, including a higher income threshold and a higher maximum home price; Council approval Revise BHome guidelines to accommodate higher income and home price May have to discontinue BHOME program, as house prices in Brantford are steadily increasing and low to middle income earners may not be able to afford a 	<ul style="list-style-type: none"> Households at the 60th percentile can apply for BHome Households can purchase a home anywhere in Brant/Brantford with the increased home price IAH funding is fully allocated Less applicants on the waiting list 	<ul style="list-style-type: none"> Council Report PHSS2016-40 seeking approval for increased income threshold and increased maximum home price Align with Provincial standards Allows households to purchase anywhere in Brant/Brantford 	<ul style="list-style-type: none"> IAH funding fully allocated Homeowners to purchase homes in Brant/Brantford Reduce the numbers on the waiting list 	COMPLETE

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				home				
3.6	Develop or partner in the presentation and implementation of Landlord & Tenant education programs for landlords and tenants, in areas including the Residential Tenancies Act, Human Rights, Diversity, Property Standards, and Accessibility for Ontarians with Disability Act, etc. (facilitate partnerships with the Legal Clinic, Private Landlord Associations, Provincially based Housing Organizations, Social Media Programs)	Housing Services Department	Legal Clinics, Private landlords, ONPHA, etc.	<ul style="list-style-type: none"> Develop or partner in presenting training programs Arrange sessions for landlords & tenants potentially in partnership with other agencies / organizations 	<ul style="list-style-type: none"> Knowledgeable landlords Reduced applications to Landlord & Tenant Board Reduced complaints to Housing Dept. 	<ul style="list-style-type: none"> Seek assistance from Legal clinics, ONPHA, CHF Canada, Institute of Housing Management for training materials, staff and potential presentations or workshops Develop or partner in presenting training sessions for landlords and for tenants Legal Clinic presentations to one high rise family building 	<ul style="list-style-type: none"> Less applications to Landlord & Tenant Board Fewer complaints to Housing Services Dept. 	IN PROGRESS
4.5	Continue to work collaboratively with the Aboriginal Housing Providers to create additional housing units addressing the needs of the aboriginal community.	Housing Services Department	Finance Department; Ministry of Municipal Affairs & Housing; Legal Department;	<ul style="list-style-type: none"> Federal Operating Agreements are ending over next 5 years Connect housing provider with lenders who can assess the housing provider in terms of 	<ul style="list-style-type: none"> Maintain the RGI numbers in aboriginal housing providers Reduce numbers on waiting list 	<ul style="list-style-type: none"> Provide rent supplements to RGI tenants Aboriginal housing providers to refinance and obtain new first mortgage Housing provider 	<ul style="list-style-type: none"> Maintain the number of RGI tenants in aboriginal housing providers Keep aboriginal housing 	IN PROGRESS INFLUENCED BY UPDATE TO PROVINCIAL STRATEGY

APPENDIX A
BRANTFORD-BRANT HOUSING STABILITY PLAN – 5 YEAR IMPLEMENTATION PLAN 2014-2019
2017 PROGRESS REPORT

#	Recommendation	Lead	Other Departments/Agencies to be included	Actions required	Performance Indicators	Activities/comments	Targets	Status
				capital upgrades and cash flow; lenders can offer new first mortgages to enable self-sufficiency • Obtain specifics on the updated LTAHS as it relates to additional funding for new development		is able to complete capital repairs	providers in social housing	