

REFERENCE #	FEE DESCRIPTION	UNIT OF MEASURE	2021 RATE (EXCL HST)	2022 RATE (EXCL HST)	HST APPLIES (Y/N)	2022 EFFECTIVE DATE* MM/DD/YYYY	ADDITIONAL INFORMATION
PUBLIC WORKS - ENVIRONMENTAL SERVICES							
WATER							
136	Service Charge - Meter Size of 15 mm (5/8")	per month	\$9.22	\$9.22	N	1/1/2022	This charge covers part of cost of having the water distribution system available for use. The costs include the operation and maintenance of the water distribution system and the preparation and processing of bills. The amount of water a customer uses does not affect this charge.
137	Service Charge - Meter Size of 20 mm (3/4")	per month	\$9.32	\$9.32	N	1/1/2022	
138	Service Charge - Meter Size of 25 mm (1")	per month	\$9.66	\$9.66	N	1/1/2022	
139	Service Charge - Meter Size of 40 mm (1 1/2")	per month	\$10.21	\$10.21	N	1/1/2022	
140	Service Charge - Meter Size of 50 mm (2")	per month	\$10.21	\$10.21	N	1/1/2022	
141	Service Charge - Meter Size of 75 mm (3")	per month	\$21.25	\$21.25	N	1/1/2022	
142	Service Charge - Meter Size of 100 mm (4")	per month	\$24.56	\$24.56	N	1/1/2022	
143	Service Charge - Meter Size of 150 mm (6")	per month	\$33.39	\$33.39	N	1/1/2022	
144	Service Charge - Meter Size of 200 mm (8")	per month	\$41.12	\$41.12	N	1/1/2022	
145	Minimum Bill - Meter Size of 15 mm (5/8")	per month	\$9.22	\$9.22	N	1/1/2022	
146	Minimum Bill - Meter Size of 20 mm (3/4")	per month	\$10.82	\$10.82	N	1/1/2022	
147	Minimum Bill - Meter Size of 25 mm (1")	per month	\$13.53	\$13.53	N	1/1/2022	
148	Minimum Bill - Meter Size of 40 mm (1 1/2")	per month	\$43.72	\$43.72	N	1/1/2022	
149	Minimum Bill - Meter Size of 50 mm (2")	per month	\$74.52	\$74.52	N	1/1/2022	
150	Minimum Bill - Meter Size of 75 mm (3")	per month	\$149.60	\$149.60	N	1/1/2022	
151	Minimum Bill - Meter Size of 100 mm (4")	per month	\$336.74	\$336.74	N	1/1/2022	
152	Minimum Bill - Meter Size of 150 mm (6")	per month	\$553.15	\$553.15	N	1/1/2022	
153	Minimum Bill - Meter Size of 200 mm (8")	per month	\$940.12	\$940.12	N	1/1/2022	
							This charge is for actual water used (as per water meter reading). It covers the cost of treating the water and the repair and replacement of water mains and treatment plant equipment. Revenue generation depends on summer weather conditions. Water consumption rate is increased by 2.25% or 5 cents per cubic meter. The average residential monthly water bill increases from \$46.96 to \$47.81 or by 85 cents per month. Proposed increase in annual revenue reflects approximately 1% increase in new water accounts per year.
154	Water Consumption Rate	per cubic meter	\$2.22	\$2.27	N	1/1/2022	
155	Reconnection for Arrears - Regular hours	per reconnection	\$110.00	\$111.00	N	1/1/2022	Regular hours are Monday to Friday 8:00am to 4:00pm
156	Reconnection for Arrears- After Hours	per reconnection	\$231.00	\$207.00	N	1/1/2022	
157	Arrears Certificate/Lawyers Inquiry form	per certificate/form	\$26.55	\$26.55	Y	1/1/2022	
158	Account Setup fee/Change of Occupancy	per reading	\$32.00	\$32.00	N	1/1/2022	
159	Residential/Small Commercial Security Deposit	per new account	1.75 x average bi-monthly bill	1.75 x average bi-monthly bill	N	1/1/2022	Required for New Tenant Accounts
160	Large Commercial/Industrial (ICI) Security Deposit	per new account	2 x average bi-monthly bill	2 x average bi-monthly bill	N	1/1/2022	Required for New Tenant Accounts
161	Request for copies of bills or account statements	per request per account	\$15.00	\$15.00	N	1/1/2022	
162	Delivery of Disconnection Notice	per delivery	\$30.00	\$30.00	N	1/1/2022	
163	Returned Cheque Fee	per cheque	\$40.00	\$40.00	N	1/1/2022	
164	Late Payment Charge	per month	1.50%	1.50%	N	1/1/2022	Effective annual rate is 19.56%
165	Miscellaneous Accounts Receivable Recovery	per incident	Actual percentage of collection agency fee, but shall not exceed more than 30% of total amount owing to the municipality	Actual percentage of collection agency fee, but shall not exceed more than 30% of total amount owing to the municipality	N	1/1/2022	
166	Missed Appointment Fee	per appointment	\$110.00	FEE ELIMINATED	N	1/1/2022	
167	Frozen Meter- Normal Hours	per service call	\$110.00	\$111.00	N	1/1/2022	Regular hours service call due to a frozen meter. If water meter needs to be replaced, cost of new meter may be applied.
168	Frozen Meter- After Hours	per service call	\$231.00	\$207.00	N	1/1/2022	After hours service call due to a frozen meter. If water meter needs to be replaced, cost of new meter may be applied.

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PUBLIC WORKS - ENVIRONMENTAL SERVICES							
WATER							
169	Frozen Water Service -Thawing frozen pipes	per service call	\$175.00	\$175.00	N	1/1/2022	Minimum (1)hr service call rate plus actual cost for labour & materials, including contractor charges will apply
170	Pool Fill- Regular Hours	per service call	\$530.00	\$535.00	N	1/1/2022	Pool fill during regular hours , based on actual costs of labour, equipment , and average water consumption.
171	Pool Fill- After Hours	per service call	\$760.00	\$775.00	N	1/1/2022	Pool fill during after-hours , based on actual costs of labour, equipment , and average water consumption.
172	Pool Fill- Regular hrs. - ON/ After hrs. - OFF	per service call	\$670.00	\$730.00	N	1/1/2022	Pool fill turned on during regular hrs. and turned off after-hours, based on actual costs of labour, equipment , and average water consumption.
173	Customer Service Request- Normal /After hours	per request	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	Calls regarding water quality, leaks, low pressure complaints, testing water, inspection, construction coordination and inquiries, etc.
174	Turn Water Off and On- Regular & After Hours	per visit	\$110.00	\$111.00	N	1/1/2022	Service fee is \$111 for one visit for turning water off or/and on during regular hours and after hours. A return visit to turn on will be subject to additional service call fee of \$111.
175	Turn Water Off and On- Regular & After Hours Existing Single-Family Homes- Return Visit	per visit	\$110.00	\$50.00	N	1/1/2022	Service fee is \$111 for one visit for turning water off or/and on during regular hours and after hours. A return visit to turn on will be subject to additional service call fee which has been reduced from \$111 to \$50.
176	Missed Appointment/Site not Ready Fee (Returned Visit) - Regular Hours	per visit	\$110.00	\$111.00	N	1/1/2022	Regular hours - Return visit required due the work site or customer not ready
177	Missed Appointment/Site not Ready Fee (Returned Visit) - After Hours	per visit	\$231.00	\$207.00			After hours - Return visit required due the work site or customer not ready
178	Hydrant Use for construction - Deposit	per request	\$7,500.00	\$7,500.00	N	1/1/2022	Balance refundable minus (-) costs for water usage at the bulk water rate and service calls, (installation, removal and testing of device).
179	Hydrant Use for construction - Test backflow device	per test	\$130.00	\$132.00	N	1/1/2022	

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PUBLIC WORKS - ENVIRONMENTAL SERVICES							
WATER							
180	Deposit for 2" (50mm) Water Meter - Construction	per request	\$800.00	\$800.00	N	1/1/2022	Deposit to recover cost of meter should it not be returned or damaged. Water usage charged separately at the bulk water rate.
181	New Water Service Connection Fee- 15mm (5/8")	per connection	\$252.00	\$252.00	N	1/1/2022	Actual cost of meter, remote and meter installation per meter size.
182	New Water Service Connection Fee- 19mm (3/4")	per connection	\$308.00	\$308.00	N	1/1/2022	Actual cost of meter, remote and meter installation per meter size.
183	New Water Service Connection Fee- 25mm (1")	per connection	\$397.00	\$397.00	N	1/1/2022	Actual cost of meter, remote and meter installation per meter size.
184	New Water Service Connection Fee- 40mm (1.5")	per connection	\$1,062.00	\$1,062.00	N	1/1/2022	Actual cost of meter, remote and meter installation per meter size.
185	New Water Service Connection Fee- 50mm (2")	per connection	\$1,217.00	\$1,217.00	N	1/1/2022	Actual cost of meter, remote and meter installation per meter size.
186	New Water Service Connection Fee- Larger than 50mm	per connection	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	
187	New Water Service Connection Fee- Specialized meter and/or devices such as a transmitter to suit above mentioned meter sizes	per connection	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	
188	Inspection Fee for retrofitted water meters	per meter installation	\$110/hr plus actual cost of meter and remote read-out devices	\$111/hr plus actual cost of meter and remote read-out devices	N	1/1/2022	Inspection fee for multiple retrofitted water meters and remote read-out devices at multi-residential and multi-tenant industrial, commercial and institutional properties.
189	Inspection fee of Water Services 2" or less	flat fee or per hour	\$110.00	\$111.00	N	1/1/2022	Fee for inspection of water service installation, renewal or repair.
190	Inspection fee of Water Services greater than 2"	per inspection	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	Fee for inspection of water service installation, renewal or repair.
191	Return Visit to install meter	per visit	\$20.00	\$21.00	N	1/1/2022	Missed Appointment - Return Visit
192	Meter Testing- 15mm (5/8")	per test	\$330.00	\$335.00	N	1/1/2022	Meter testing - includes cost of meter testing, new meter and meter installation.
193	Meter Testing- 19mm (3/4")	per test	\$385.00	\$390.00	N	1/1/2022	Meter testing - includes cost of meter testing, new meter and meter installation.

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PUBLIC WORKS - ENVIRONMENTAL SERVICES							
WATER							
194	Meter Testing- 25mm (1")	per test	\$460.00	\$465.00	N	1/1/2022	Meter testing - includes cost of meter testing, new meter and meter installation.
195	Meter Testing- 40mm (1.5")	per test	\$925.00	\$940.00	N	1/1/2022	Meter testing - includes cost of meter testing, new meter and meter installation.
196	Meter Testing- 50mm (2")	per test	\$1,335.00	\$1,360.00	N	1/1/2022	Meter testing - includes cost of meter testing, new meter and meter installation.
197	Meter Testing- 75mm (3")	per test	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	
198	Meter Testing- 100mm (4")	per test	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	
199	Irrigation Administration Fee	per account set up	\$15.00	\$15.00	N	1/1/2022	Customer service fee for setting up and administering account each year.
200	Irrigation Meter Removal and Reinstallation	per request	\$220.00	223	N	1/1/2022	Provided during regular operating hours
201	Upsizing Meters- Inspection fee	per meter installation	\$110/hr plus cost of meter upgrade	\$111/hr plus cost of meter upgrade	N	1/1/2022	Fee for inspection of multiple retrofitted water services at multi-residential and multi-tenant industrial, commercial and institutional properties - plus cost difference between meters
202	Downsizing Meters- Inspection Fee	per meter installation	\$110/hr plus cost of meter upgrade	\$111/hr plus cost of meter upgrade	N	1/1/2022	Fee for inspection of multiple retrofitted water services at multi-residential and multi-tenant industrial, commercial and institutional properties.
203	Service Removal- Residential- Deposit	per request	\$5,000.00	\$5,000.00	N	1/1/2022	Cost of construction, materials and road restoration. Adjusted the deposit to recover actual costs.
204	Service Removal- Commercial/Industrial- Deposit	per request	Deposit determined at time of demolition based on actual cost of labour and material including contractor charges	Deposit determined at time of demolition based on actual cost of labour and material including contractor charges	N	1/1/2022	Security deposit for service against the actual cost of removal plus inspection fee
205	Fire Hydrant Flow Test	per test	\$110.00	\$111.00	N	1/1/2022	Flow test fire hydrants at the request of a third party (i.e. Insurance Underwriters, Developers, Businesses, etc.).
206	Fire Hydrant Relocation- Security Deposit	per relocation	\$18,000.00	\$18,000.00	N	1/1/2022	Security deposit - based on cost to physically relocate a hydrant, not including inspection
207	Fire Hydrant Relocation- Inspection Fee	per relocation	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	Fee based on time on site for inspection of installation including Distribution/Collections assistance and Water Compliance Testing
208	Fire Hydrant Relocation- Application Fee	per relocation	\$320.00	\$326.00	N	1/1/2022	Fee based on time spent for application review and site inspection
209	Bulk water rate	per cubic meter	\$4.44	\$4.54	N	1/1/2022	

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PUBLIC WORKS - ENVIRONMENTAL SERVICES							
WATER							
210	Bulk Water Purchase Fee- New Account setup	per account	\$30.00	\$30.00	N	1/1/2022	Water filling station at Operational Services Department
211	Bulk Water Purchase Fee- deposit for access card	per card	\$20.00	\$20.00	N	1/1/2022	Refunded if Card is still working
212	Bulk Water Purchase Fee- minimum credit added to card	per card	\$100.00	\$100.00	N	1/1/2022	
213	Rain barrel Sales	per barrel	contracted cost	contracted cost	N	1/1/2022	Annual sales of rain barrel at Mohawk St. Landfill
214	Source Protection Fee - Restricted land use (RLU)	per letter	\$55.00	\$55.00	N	1/1/2022	Provide letter stating section 57 and/or 58 of the CWA applies. Development application review in source protection area by Risk Management Official (RMO)
215	Risk Management Plan (RMP) Review	per review	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply	N	1/1/2022	Review and approval of a RMP for new and existing activities, amendment to existing activities, Risk Assessment (RA) plan, initial site inspection for activity verification and follow-up inspection post-RMP implementation
216	Risk Management Plan (RMP) Review- Consultation fees for RMP and Risk Assessment	cost recovery	Actual Cost of Consultant charges	Actual Cost Excluding Consultant charges	N	1/1/2022	
217	Inspection for non-conformance with Backflow By-Law inspection	per inspection	\$100.00	\$100.00	N	1/1/2022	Written notice of impending inspection due to non-compliance will be sent to customer prior to inspection date.
218	New Construction Water Inspection Deposit	per estimate		per estimate	N	1/1/2022	Fee based on time on site for inspection of installation including Distribution/Collections assistance and Water Compliance Testing.

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