



Bulk Water Refund Request Form

The purpose of this form is to provide the City of Brantford with information in order to refund the remaining balance on your Bulk Water card. Please sign up for your new Simcom account online by visiting **brantford.ca/BulkWater**.

Please include your physical Bulk Water card with this completed form or your refund cannot be completed. There must be more than \$5.00 remaining on the card in order to be reimbursed. (* Required)

* Name (First, Last) _____

* Email _____

* Address (Street, City, Province, Postal Code)

* Phone number _____

* Bulk Water card serial number(s) _____

* Please provide the name and address for a refund cheque to be mailed to if it is different from the information noted above.

Personal information provided on this form as defined in the *Municipal Freedom of Information and Protection of Privacy Act (MFIPPA)*, is collected under the authority of the *Municipal Act [10.1]* and is subject to disclosure under the terms of the *Municipal Freedom of Information and Protection of Privacy Act [28(2)]*. It will be used to determine how the Bulk Water card holder relates to the Bulk Water card being returned and to issue a refund upon the system change. Questions about the collection of this information can be directed to the Supervisor of Customer Service by calling 519-759-4150, Ext. 0.