

## 2021 WATER FEES - PUBLIC WORKS-ENVIRONMENTAL SERVICES

| REFERENCE #                                  | FEE DESCRIPTION                               | UNIT OF MEASURE  | 2020 RATE (EXCL HST) | 2021 RATE (EXCL HST) | HST APPLIES (Y/N) | EFFECTIVE DATE MM/DD/YYYY | ADDITIONAL INFORMATION  |
|--|---|------------------|----------------------|----------------------|-------------------|---------------------------|---|
| <b>PUBLIC WORKS - ENVIRONMENTAL SERVICES</b> |   |                  |                      |                      |                   |                           |   |
| <b>WATER</b>                                 |   |                  |                      |                      |                   |                           |   |
| 995  | Service Charge - Meter Size of 15 mm (5/8")   | per month        | \$9.22               | \$9.22               | N                 | 1/1/2021                  | This charge covers part of cost of having the water distribution system available for use. The costs include the operation and maintenance of the water distribution system and the preparation and processing of bills. The amount of water a customer uses does not affect this charge.   |
| 996  | Service Charge - Meter Size of 20 mm (3/4")   | per month        | \$9.32               | \$9.32               | N                 | 1/1/2021                  |   |
| 997  | Service Charge - Meter Size of 25 mm (1")     | per month        | \$9.66               | \$9.66               | N                 | 1/1/2021                  |   |
| 998  | Service Charge - Meter Size of 40 mm (1 1/2") | per month        | \$10.21              | \$10.21              | N                 | 1/1/2021                  |   |
| 999  | Service Charge - Meter Size of 50 mm (2")     | per month        | \$10.21              | \$10.21              | N                 | 1/1/2021                  |   |
| 1000   | Service Charge - Meter Size of 75 mm (3")     | per month        | \$21.25              | \$21.25              | N                 | 1/1/2021                  |   |
| 1001   | Service Charge - Meter Size of 100 mm (4")    | per month        | \$24.56              | \$24.56              | N                 | 1/1/2021                  |   |
| 1002   | Service Charge - Meter Size of 150 mm (6")    | per month        | \$33.39              | \$33.39              | N                 | 1/1/2021                  |   |
| 1003   | Service Charge - Meter Size of 200 mm (8")    | per month        | \$41.12              | \$41.12              | N                 | 1/1/2021                  |   |
| 1004   | Minimum Bill - Meter Size of 15 mm (5/8")     | per month        | \$9.22               | \$9.22               | N                 | 1/1/2021                  |   |
| 1005   | Minimum Bill - Meter Size of 20 mm (3/4")     | per month        | \$10.82              | \$10.82              | N                 | 1/1/2021                  |   |
| 1006   | Minimum Bill - Meter Size of 25 mm (1")       | per month        | \$13.53              | \$13.53              | N                 | 1/1/2021                  |   |
| 1007   | Minimum Bill - Meter Size of 40 mm (1 1/2")   | per month        | \$43.72              | \$43.72              | N                 | 1/1/2021                  |   |
| 1008   | Minimum Bill - Meter Size of 50 mm (2")       | per month        | \$74.52              | \$74.52              | N                 | 1/1/2021                  |   |
| 1009   | Minimum Bill - Meter Size of 75 mm (3")       | per month        | \$149.60             | \$149.60             | N                 | 1/1/2021                  |   |
| 1010   | Minimum Bill - Meter Size of 100 mm (4")      | per month        | \$336.74             | \$336.74             | N                 | 1/1/2021                  |   |
| 1011   | Minimum Bill - Meter Size of 150 mm (6")      | per month        | \$553.15             | \$553.15             | N                 | 1/1/2021                  |   |
| 1012   | Minimum Bill - Meter Size of 200 mm (8")      | per month        | \$940.12             | \$940.12             | N                 | 1/1/2021                  |   |
| 1013   | Water Consumption Rate                        | per cubic meter  | \$2.17               | \$2.22               | N                 | 1/1/2021                  | This charge is for actual water used (as per water meter reading). It covers the cost of treating the water and the repair and replacement of water mains and treatment plant equipment. Proposed increase in annual revenue reflects approximately 1% increase in new water accounts per year. In the past 5 years, rate increase of 3-6% did not show consistent revenue increase. Revenue generation depends on summer weather conditions. The average residential monthly water bill increases from \$46.11 to \$46.96 or by 85 cents per month |
| 1014   | Reconnection for Arrears - Regular hours      | per reconnection | \$110.00             | \$110.00             | N                 | 1/1/2021                  | Regular hours are Monday to Friday 8:00am to 4:00pm   |

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| <b>PUBLIC WORKS - ENVIRONMENTAL SERVICES</b> |  |                         |  |  |                   |                           |                                  |
| <b>WATER</b>                                 |  |                         |  |  |                   |                           |                                  |
| 1015   | Reconnection for Arrears- After Hours              | per reconnection        | \$231.00   | \$231.00   | N                 | 1/1/2021                  |                                  |
| 1016   | Arrears Certificate/Lawyers Inquiry form           | per certificate/form    | \$17.69  | \$26.55  | Y                 | 1/1/2021                  |                                  |
| 1017   | Account Setup fee/Change of Occupancy              | per reading             | \$30.00  | \$32.00  | N                 | 1/1/2021                  |                                  |
| 1018   | Residential/Small Commercial Security Deposit      | per new account         | 1.75 x average bi-monthly bill   | 1.75 x average bi-monthly bill   | N                 | 1/1/2021                  | Required for New Tenant Accounts |
| 1019   | Large Commercial/Industrial (ICI) Security Deposit | per new account         | 2 x average bi-monthly bill  | 2 x average bi-monthly bill  | N                 | 1/1/2021                  | Required for New Tenant Accounts |
| 1020   | Request for copies of bills or account statements  | per request per account | \$15.00  | \$15.00  | N                 | 1/1/2021                  |                                  |
| 1021   | Delivery of Disconnection Notice                   | per delivery            | \$30.00  | \$30.00  | N                 | 1/1/2021                  |                                  |
| 1022   | Returned Cheque Fee                                | per cheque              | \$40.00  | \$40.00  | N                 | 1/1/2021                  |                                  |
| 1023   | Late Payment Charge                                | per month               | 1.50%  | 1.50%  | N                 | 1/1/2021                  | Effective annual rate is 19.56%  |
| 1024   | Miscellaneous Accounts Receivable Recovery         | per incident            | Actual percentage of collection agency fee, but shall not exceed more than 30% of total amount owing to the municipality | Actual percentage of collection agency fee, but shall not exceed more than 30% of total amount owing to the municipality | N                 | 1/1/2021                  |                                  |
| 1025   | Missed Appointment Fee                             | per appointment         | \$110.00   | \$110.00   | N                 | 1/1/2021                  |                                  |

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| <b>WATER</b>                                 |  |                  |  |  |                   |                           |   |
| 1026   | Frozen Meter- Normal Hours                     | per service call | \$110.00   | \$110.00   | N                 | 1/1/2021                  | Regular hours service call due to a frozen meter. If water meter needs to be replaced, cost of new meter may be applied.  |
| 1027   | Frozen Meter- After Hours                      | per service call | \$231.00   | \$231.00   | N                 | 1/1/2021                  | After hours service call due to a frozen meter. If water meter needs to be replaced, cost of new meter may be applied.  |
| 1028   | Frozen Water Service -Thawing frozen pipes     | per service call | \$175.00   | \$175.00   | N                 | 1/1/2021                  | Minimum (1)hr service call rate plus actual cost for labour & materials, including contractor charges will apply  |
| 1029   | Pool Fill- Regular Hours                       | per service call | \$521.00   | \$530.00   | N                 | 1/1/2021                  | Pool fill during <b>regular hours</b> , based on actual costs of labour, equipment , and average water consumption.   |
| 1030   | Pool Fill- After Hours                         | per service call | \$736.00   | \$760.00   | N                 | 1/1/2021                  | Pool fill during <b>after-hours</b> , based on actual costs of labour, equipment , and average water consumption.   |
| 1031   | Pool Fill- Regular hrs. - ON/ After hrs. - OFF | per service call | \$642.00   | \$670.00   | N                 | 1/1/2021                  | Pool fill <b>turned on</b> during regular hrs. and <b>turned off</b> after-hours, based on actual costs of labour, equipment , and average water consumption.                 |
| 1032   | Customer Service Request- Normal /After hours  | per request      | Actual Cost for Labour & Material including contractor charges | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  | Calls regarding water quality, leaks, low pressure complaints, testing water, and inquiries, etc.   |
| 1033   | Turn Water Off and On- Regular & After Hours   | per request      | \$180.00   | \$110.00   | N                 | 1/1/2021                  | Service fee for turning water off <b>and</b> on within <u>15 minutes</u> during regular hours and after hours. A return visit will be subject to additional service call fee. |
| 1034   | Return Visit - Regular Hours                   | per visit        | \$110.00   | \$110.00   | N                 | 1/1/2021                  | Regular hours - Return visit required due the work site or customer not ready   |
| 1035   | Return Visit - After Hours                     | per visit        | \$231.00   | \$231.00   | N                 | 1/1/2021                  | After hours - Return visit required due the work site or customer not ready   |

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| 1036  | Hydrant Use for construction - Deposit   | per request            | \$7,500.00   | \$7,500.00   | N                 | 1/1/2021                  | Balance refundable minus (-) costs for water usage at the bulk water rate and service calls, (installation, removal and testing of device).                                 |
| 1037  | Hydrant Use for construction - Test backflow device  | per test               | \$130.00   | \$130.00   | N                 | 1/1/2021                  |   |
| 1038  | Deposit for 2" (50mm) Water Meter - Construction   | per request            | \$800.00   | \$800.00   | N                 | 1/1/2021                  | Deposit to recover cost of meter should it not be returned or damaged. Water usage charged separately at the bulk water rate.   |
| 1039  | New Water Service Connection Fee- 15mm (5/8")  | per connection         | \$252.00   | \$252.00   | N                 | 1/1/2021                  | Actual cost of meter, remote and meter installation per meter size.   |
| 1040  | New Water Service Connection Fee- 19mm (3/4")  | per connection         | \$308.00   | \$308.00   | N                 | 1/1/2021                  | Actual cost of meter, remote and meter installation per meter size.   |
| 1041  | New Water Service Connection Fee- 25mm (1")  | per connection         | \$397.00   | \$397.00   | N                 | 1/1/2021                  | Actual cost of meter, remote and meter installation per meter size.   |
| 1042  | New Water Service Connection Fee- 40mm (1.5")  | per connection         | \$1,062.00   | \$1,062.00   | N                 | 1/1/2021                  | Actual cost of meter, remote and meter installation per meter size.   |
| 1043  | New Water Service Connection Fee- 50mm (2")  | per connection         | \$1,217.00   | \$1,217.00   | N                 | 1/1/2021                  | Actual cost of meter, remote and meter installation per meter size.   |
| 1044  | New Water Service Connection Fee- Larger than 50mm   | per connection         | Actual Cost for Labour & Material including contractor charges         | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  |   |
| 1045  | New Water Service Connection Fee- Specialized meter and/or devices such as a transmitter to suit above mentioned meter sizes | per connection         | Actual Cost for Labour & Material including contractor charges         | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  |   |
| 1046  | Inspection Fee for retrofitted water meters  | per meter installation | \$110 per hour plus current cost of meters and remote read-out devices | \$110/hr plus actual cost of meter and remote read-out devices   | N                 | 1/1/2021                  | Inspection fee for multiple retrofitted water meters and remote read-out devices at multi-residential and multi-tenant industrial, commercial and institutional properties. |

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| 1047  | Inspection fee of Water Services 2" or less      | flat fee or per hour | \$110.00  | \$110.00   | N                 | 1/1/2021                  | Fee for inspection of water service installation, renewal or repair.              |
| 1048  | Inspection fee of Water Services greater than 2" | per inspection       | Actual cost of labour and materials                                     | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  | Fee for inspection of water service installation, renewal or repair.              |
| 1049  | Return Visit to install meter                    | per visit            | \$20.00   | \$20.00  | N                 | 1/1/2021                  | Missed Appointment - Return Visit   |
| 1050  | Meter Testing- 15mm (5/8")                       | per test             | \$81.36 for meter testing plus cost of new water service connection fee | \$330.00   | N                 | 1/1/2021                  | Meter testing - includes cost of meter testing, new meter and meter installation. |
| 1051  | Meter Testing- 19mm (3/4")                       | per test             | \$81.36 for meter testing plus cost of new water service connection fee | \$385.00   | N                 | 1/1/2021                  | Meter testing - includes cost of meter testing, new meter and meter installation. |
| 1052  | Meter Testing- 25mm (1")                         | per test             | \$81.36 for meter testing plus cost of new water service connection fee | \$460.00   | N                 | 1/1/2021                  | Meter testing - includes cost of meter testing, new meter and meter installation. |
| 1053  | Meter Testing- 40mm (1.5")                       | per test             | Actual Cost for Labour & Material including contractor charges          | \$925.00   | N                 | 1/1/2021                  | Meter testing - includes cost of meter testing, new meter and meter installation. |
| 1054  | Meter Testing- 50mm (2")                         | per test             | Actual Cost for Labour & Material including contractor charges          | \$1,335.00   | N                 | 1/1/2021                  | Meter testing - includes cost of meter testing, new meter and meter installation. |
| 1055  | Meter Testing- 75mm (3")                         | per test             | Actual Cost for Labour & Material including contractor charges          | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  |   |

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| 1056   | Meter Testing- 100mm (4")                       | per test               | Actual Cost for Labour & Material including contractor charges  | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  |   |
| 1057   | Irrigation Administration Fee                   | per account set up     | \$15.00   | \$15.00  | N                 | 1/1/2021                  | Customer service fee for setting up and administering account each year.  |
| 1058   | Irrigation Meter Removal and Reinstallation     | per request            | \$220.00  | \$220.00   | N                 | 1/1/2021                  | Provided during regular operating hours   |
| 1059   | Upsizing Meters- Inspection fee                 | per meter installation | \$110 / hour + cost difference between old meter and new meter  | \$110/hr plus cost of meter upgrade  | N                 | 1/1/2021                  | Fee for Inspection of multiple retrofitted water services at multi-residential and multi-tenant industrial, commercial and institutional properties - plus cost difference between meters |
| 1060   | Downsizing Meters- Inspection Fee               | per meter installation | \$110 / hour + cost of new meter  | \$110/hr plus cost of meter upgrade  | N                 | 1/1/2021                  | Fee for Inspection of multiple retrofitted water services at multi-residential and multi-tenant industrial, commercial and institutional properties.                                      |
| 1061   | Service Removal- Residential- Deposit           | per request            | \$5,000.00  | \$5,000.00   | N                 | 1/1/2021                  | Cost of construction, materials and road restoration. Adjusted the deposit to recover actual costs.   |
| 1062   | Service Removal- Commercial/Industrial- Deposit | per request            | Deposit determined at time of demolition based on actual cost of labour and material including contractor charges | Deposit determined at time of demolition based on actual cost of labour and material including contractor charges  | N                 | 1/1/2021                  | Security deposit for service against the actual cost of removal plus inspection fee   |
| 1063   | Fire Hydrant Flow Test                          | per test               | \$110.00  | \$110.00   | N                 | 1/1/2021                  | Flow test fire hydrants at the request of a third party (i.e. Insurance Underwriters, Developers, Businesses, etc.).  |
| 1064   | Fire Hydrant Relocation- Security Deposit       | per relocation         | \$17,500.00   | \$18,000.00  | N                 | 1/1/2021                  | Security deposit - based on cost to physically relocate a hydrant, including inspection   |

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| 1065   | Fire Hydrant Relocation- Inspection Fee  | per relocation  | Actual cost for inspection  | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  | Fee based on time on site for inspection of installation  |
| 1066   | Fire Hydrant Relocation- Application Fee   | per relocation  | \$300.00  | \$320.00   | N                 | 1/1/2021                  | Fee based on time spent for application review and site inspection  |
| 1067   | Bulk water rate  | per cubic meter | \$4.34  | \$4.44   | N                 | 1/2/2021                  |   |
| 1068   | Bulk Water Purchase Fee- New Account setup                                       | per account     | \$20.00   | \$30.00  | N                 | 1/1/2021                  | Water filling station at Operational Services Department  |
| 1069   | Bulk Water Purchase Fee- deposit for access card                                 | per card        | \$20.00   | \$20.00  | N                 | 1/1/2021                  | Refunded if Card is still working   |
| 1070   | Bulk Water Purchase Fee- minimum credit added to card                            | per card        | \$100.00  | \$100.00   | N                 | 1/1/2021                  |   |
| 1071   | Rain barrel Sales  | per barrel      | contracted cost   | contracted cost  | N                 | 1/1/2021                  | Annual sales of rain barrel at Mohawk St. Landfill  |
| 1072   | Source Protection Fee - Restricted land use (RLU)                                | per letter      | \$55.00   | \$55.00  | N                 | 1/1/2021                  | Provide letter stating section 57 and/or 58 of the CWA applies. Development application review in source protection area by Risk Management Official (RMO)  |
| 1073   | Risk Management Plan (RMP) Review  | per review      | Actual Cost for Labour & Material including consultant charges, if applicable | Actual Cost for Labour (including 40% benefits), Equipment, Materials plus 30% Overhead Charge. In addition contractor charges with 30% Overhead Charge (up to a maximum of \$1,000) may apply | N                 | 1/1/2021                  | Review and approval of a RMP for new and existing activities, amendment to existing activities, Risk Assessment (RA) plan, initial site inspection for activity verification and follow-up inspection post-RMP implementation |
| 1074   | Risk Management Plan (RMP) Review- Consultation fees for RMP and Risk Assessment | cost recovery   | Actual Cost of Consultant charges   | Actual Cost of Consultant charges  | N                 | 1/1/2021                  |   |
| 1075   | Inspection for non-conformance with Backflow By-Law inspection                   | per inspection  | \$100.00  | \$100.00   | N                 | 1/1/2021                  | Written notice of impending inspection due to non-compliance will be sent to customer prior to inspection date.   |