

## **Snow Windrow Removal Program Facts and Guidelines**

### **What is a snow windrow?**

A snow windrow is the pile of snow that is left at the bottom of a driveway after the snow plow has cleared the road. The City's windrow clearing program helps seniors 65+ and people with disabilities or medical conditions that are unable to clear the windrow on their own.

### **What does the snow windrow removal service include?**

The removal of the windrow will occur following road plowing activities performed by the City and only to remove resultant windrows that are greater than 10cm (4 inches) in height. The City reserves the right to decide when the Snow Windrow Removal Service will occur.

Windrow clearing starts after the City has plowed the road. All efforts will be made to clear windrows **within 20 hours following the plowing of road**. Contractors will be dispatched to clear windrows (one car width only) after the route has been cleared by the plow.

### **Who is eligible for the program?**

- Residents 65 years of age or older (proof of age is required)
- Residents of the City of Brantford (proof of address is required)
- Person with a disability or medical condition (a doctor's note is required)
- Registrant will also need to sign a declaration stating that no person under the age of 65 and/or who is capable of snow removal is living at their residence



## When and how can I register?

Registration is open from **October 1st to December 1st** each calendar year.

New applications must be processed in person at the Public Works Service Counter located at City Hall, 100 Wellington Square with proof of age or medical condition and address. City Hall is open weekdays from 8:30 a.m. to 4:30 p.m. (holidays excepted).

Residents must register or re-new their registration for the program on an annual basis during the open registration period.

For further information please contact the City at 519-759-4150.

## Additional Information

- Any obstruction at the end of your driveway preventing the clearing of the windrow must be removed.
- The City of Brantford is not responsible for any damage to private property.
- **Please keep your house number visible at all times and illuminated at night.**
- Please notify the Public Works Department if you move from your residence or if at any time a person(s) under the age of 65 and able to clear snow, moves into your home.
- Failure to comply with the conditions to qualify for this service and/or misrepresentation of any information may result in termination of the service.
- Residents must reside at the residence throughout the winter months.