



# **Brantford Accessibility Plan**

## **2022 Status Update**

**December 2022**  
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Accessible formats and communication supports available upon request. Please contact [accessibility@brantford.ca](mailto:accessibility@brantford.ca) or 519-759-4150 for assistance.



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# 1.0 Introduction

The [Accessibility for Ontarians with Disabilities Act](#)<sup>1</sup>, 2005 (*AODA*) outlines a number of requirements that when implemented will lead to an accessible Ontario. The *AODA* currently contains five (5) standards that provide a consistent means of measuring appropriate levels of accessibility. These standards, as listed below, are to be reviewed by the government every two (2) years:

- Customer Service;
- Transportation;
- Information and Communication;
- Employment; and
- Built Environment
  - Design of Public Spaces; and
  - The Ontario Building Code.

Requirements of each standard can be found in the [Integrated Accessibility Standards Regulation 191/11](#)<sup>2</sup> (*IASR*). The standards identify, barriers to be removed and prevented, allowing all people to access goods and services.

The Built Environment Standard was divided into two parts, one for public outdoor components and service areas and one for interiors. The outdoor and service area elements are now referred to as Design of Public Spaces in the *IASR*. The interior elements are incorporated into the *Ontario Building Code*.

The *AODA* requires the establishment, implementation, maintenance and documentation of a multi-year accessibility plan, which outlines the organization's strategy to prevent and remove barriers and meet its requirements under the legislation. The latest [Brantford Accessibility Plan](#)<sup>3</sup> was approved by Council in the winter of 2020. In addition to the multi-year plan organizations are also required to draft annual Accessibility Status Reports to inform members of Council and the community of the recent measures taken to improve accessibility. A summary of the City's compliance to date can be found in Appendix A.

This document fulfills the requirement of the Accessibility Status Report and also provides an update on the actions taken to implement the 2020-2025 Multi-Year Accessibility Plan and how the City of Brantford continues to promote dignity, independence, integration and equality.

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<sup>1</sup> Visit <http://www.ontario.ca/laws/statute/05a11> to view the *AODA* in its entirety

<sup>2</sup> Visit <http://www.ontario.ca/laws/statute/05a11> to view the *IASR* in its entirety

<sup>3</sup> Visit <https://www.brantford.ca/en/your-government/resources/Documents/Accessibility/2020-2025-Brantford-Accessibility-Plan.pdf> to view the 2020-2025 Brantford Accessibility plan in its entirety

## **2.0 COVID-19 Impact on Accessibility Projects**

City project planning and operations have settled in to their new normals and COVID-19 has had less of a direct impact on day to day services through 2022. Due to supply and resource availability delays beyond the control of the City of Branford or its employees some delays continued to be experienced.



## 3.0 Corporate Wide Action Plan

The following notes the achievements made throughout fall 2021 into late 2022 that affected the Corporation as a whole.

### 3.1 General

- A review and comparison between the Ontario Building Code, Design of Public Spaces and the Brantford Facility Accessibility Design Standards (FADS) continued.
- FADS continued to be updated to incorporate references where the other two documents have higher standards for accessibility. Incorporating these differences has created one resource, with direction on accessibility elements within the built environment.
- The document will be distributed to key departments for review and comment before being submitted for approval.

### 3.2 Customer Service Standard

- The City has continued to seek input into matters relating to accessibility through committees, both external (Advisory Committees to Council) and internal sources.
- Topics that impact accessibility continue to be presented to the Brantford Accessibility Advisory Committee.
- Accommodations for individuals were made as requested or as change in service required.
- Corporate wide accessibility awareness training continued through utilization of an online learning management system. The comprehensive training program includes four major elements: accessibility awareness, the AODA, the interconnectivity of the AODA with the *Ontario Human Rights Code*, barriers with focus on how to address attitudinal barriers.
- AODA Training was administered to all new employees and volunteers, by accessing modules on the learning management system, as part of their orientation to the City of Brantford.

### 3.3 Information and Communication

- An external consultant/ trainer was contracted to deliver training on how to create more accessible Microsoft Word documents.
- To date 257 document authors have been trained.

- Training is expected to be offered regularly to capture newly hired staff and those in new positions.
- Training on the creation of accessible documents continued on a one-on-one basis continued, upon request.

### **3.4 Employment Standards**

- Development of accommodation plans continued to support employees in the workplace.

### **3.5 Transportation Standards**

- The Manager of Brantford Transit continued to attend meetings of the Brantford Accessibility Advisory Committee. Pertinent information is relayed to Committee members, and they in turn are given the opportunity to voice any concern or provide feedback.

### **3.6 Built Environment Standards**

#### **3.6.1 Ontario Building Code**

- Staff continues to be made aware of the accessibility amendments to the *Ontario Building Code* and will remain cognizant of these while designing spaces and reviewing plans.

#### **3.6.2 Design of Public Spaces Standard**

- Requirements are being implemented where applicable.
- Staff advises applicants on how to implement these Standards throughout the Site Plan Application process.

#### **3.6.3 Maintenance**

- Accessibility features in City facilities continued to be monitored on a regular basis as indicated below. Any malfunctioning features or those in disrepair are fixed as soon as feasible.
- Once installed, costs associated with the maintenance of assistive devices and other accessibility accommodations become the responsibility of the departments accountable for the asset. The costs are allocated within their annual operating budget.
- Elevators and other lifting devices are covered under a preventive maintenance contract with a qualified elevating device contractor and are

inspected on an annual basis by the Technical Standards and Safety Authority (TSSA).

- Aquatic pool lifts are inspected monthly by maintenance staff.
- Function of automatic door openers and call buttons are assessed through Workplace Inspections.
- Sidewalks, including curb cuts are inspected on an annual basis. Any area where there is a vertical discontinuity more than 2cm is prioritized and noted for repair.
- Audible pedestrian crossing signals are tested and undergo routine maintenance on an annual basis.
- Parks and trails are inspected on a monthly basis.
- Contracted maintenance and janitorial staff monitor general features such as automatic doors and faucets by nature of their cleaning routines. Inoperable devices are reported to the Facilities Operations and Maintenance Department.
- Items such as replacing batteries in hands free devices will be undertaken by in house staff. Repairs to door closures and card readers etc. are contracted to a number of qualified vendors.
- The Facilities Operations and Maintenance Department participates in the Electrical Safety Authorities (ESA) Continuous Safety Services program where buildings are inspected semi-annually or annually by an ESA safety inspector. All electrical work undertaken on elevating devices and automatic door closures is conducted by licensed and qualified contractors and permits are recorded where applicable.
- Staff receives feedback regarding the usability of features from members of the public.
- When features are found to be out of service a notice is posted as per Health and Safety Standard 053-Accessibility.

## 4.0 Commission Specific Accessibility Initiatives

All levels of Management continued to work with the Accessibility Coordinator to ensure appropriate information was shared, training delivered and guidance provided to support compliance with legislative requirements. It is the goal of the Corporation to not only meet the legislative requirements but to exceed them whenever possible.

Through the budget process \$100,000 was allocated for accessibility modifications to buildings and facilities to accommodate persons with disabilities to be overseen by the Facilities Operations and Maintenance Department and the Accessibility Coordinator. See Appendix C – Capital Priority Initiatives for a list of projects completed to date as well as others scheduled for accessibility improvements in the upcoming years. The funding for departmental initiatives, accommodations for staff persons with disabilities or case specific space modifications, have been approved on an as-needed basis and are processed through the City's Operating Budget.

### 4.1 Chief Administrative Officer's Office

#### 4.1.1 Brantford Fire Department

- There were no known changes to accessibility.

#### 4.1.2 Communications, Community Engagement and Customer Service

- A Professional Accessibility Training Program was developed and offered to staff across the organization that routinely create content that is posted to City websites. The advanced training was conducted by an expert Microsoft Suite and PDF conversion Consultant.
- To date, over 250 employees have participated in Phase 1 of the training program that included 6 full day AODA Document Training sessions.
- Phase 2 of the program, focusing on PDF conversion, is scheduled to be completed in January 2023.
  - Upon completion of the second phase of training in January 2023, any newly created PDF documents that have to be posted to a City website must be provided to Communications staff by department staff in an accessible format for posting to a City website.
  - Once the appropriate training and tools have been provided to staff across the organization, the City's Website Governance Standard will be updated accordingly, further detailing staff roles and responsibilities related to accessibility compliance.

- An AODA Resource Library has been developed for staff on the City's intranet site, Citynet that includes a series of video training modules that will serve as effective and easily accessible refreshers to ongoing staff training programs.
- A scan of the City's website has been conducted using specialized software to scan PDF documents to identify the exact location and size of the document as well as any accessibility errors. This information has been used to assist staff across departments in deciding which of their non-accessible documents could be removed from the website right away and which must remain on the website and be remediated to an accessible format.
- A group of document remediation vendors has been identified to assist with updating documents and discussions between Communications and Purchasing staff are currently underway to ensure facilitation of document remediation services are conducted in accordance with the City's procurement policy and standards.
- The process of updating the City's Social Media Policy was initiated.

### **4.1.3 Economic Development and Tourism Services**

#### **4.1.3.1 Business Resource Centre**

- The Business Resource Centre continued to provide clients with consultation options, incorporating video conference, phone calls and in-person sessions.
- Information continued to be offered in a webinar format allowing for individuals to attend from remote locations.
- In partnership with Brantford Immigration Partnership, the Business Resource Centre translated the Checklist to Start a Business resource into 5 different languages.
- Staff began updating PDF and Excel resources to be formatted accessibly.
- Disability related accommodations were arranged for those who requested assistance in accessing information from the Business Resource Centre.
- The Business Resource Centre partnered with Accessibility Solutions and launched a free webinar series – Accessibility is Good for Business.

#### **4.1.3.2 Tourism, Culture and Sport**

- All PDFs of printed publications on Department websites are designed and tagged for accessibility with ongoing remediation as required.
- Ongoing monitoring of Department websites and social media will continue to ensure all content meets accessibility standards.
- The Tourism division includes accessible email formats into onboarding training.
- Planning and organization of the 2023 Ontario 55+ Summer Games continued and considered accessibility for the participants and spectators of the event.
- The Tourism division launched a digital edition of the Discover Brantford visitor guides, providing an adapted format that is more accessible than a traditional tagged PDF.
- Closed captioned videos on the [Brantford and Area Sports Hall of Recognition YouTube Channel](#)<sup>4</sup> have been maintained.
- Accessible formats used for Department e-newsletters through MailChimp were used.
- Grant applications have been updated to an accessible format for 2022 intake.

#### **4.1.3.3 Real Estate**

- There were no known changes to accessibility.

#### **4.1.3.4 Sanderson Centre**

- Accessible formats of the event playbills and season brochures for all of our events were provided on the [Sanderson Centre website](#)<sup>5</sup>.

### **4.1.4 Finance**

#### **4.1.4.1 Accounting**

- Accounting has continued to extend electronic invoice and opportunities for payments for City Services.
  - Customers can now receive a City of Brantford invoice, emailed to them to pay by credit card, e-transfer or electronic fund transfer.

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<sup>4</sup> The Brantford and Area Sports Hall of Recognition's Youtube channel is <https://www.youtube.com/watch?v=PgD7Y4WF49w>

<sup>5</sup> The Sanderson Centre website address is <https://www.sandersoncentre.ca/en/index.aspx>

- Services with online payment options since in 2021 include: dog licenses, business licenses, Mayor’s Gala donations and auction payments, entry fees and sponsorship for the Santa Claus Parade.
- Vendors can now access electronic forms through a self-serve model instead of requesting them through staff.

#### **4.1.4.2 Purchasing**

- No changes were noted.

### **4.1.5 Government Relations and Corporate Initiatives**

- Staff began the process of initiating the process of developing a staff Diversity and Inclusion Workforce Strategy.
- The goals of the Strategy are:
  1. Have a diverse, talented workforce that is reflective of the community.
  2. Be a workplace that fosters a culture of diversity and inclusion.
  3. Identify and address systemic barriers within the Corporation.
  4. Ensure programs and services meet the needs of everyone.
- Government Relations and Corporate Initiatives took the lead on promoting Treat Accessibly. See section 5.3 for more information.

## 4.2 People, Legislated Services and Planning

### 4.2.1 Building

- Staff of the Building Department kept apprised of any changes to the Ontario Building Code and how they impacted accessibility. These accessibility requirements were addressed through any reviews completed by staff.

### 4.2.2 Clerk Services

- Council and its Committee meetings are now conducted in hybrid meeting format with in-person and virtual attendance available. Hybrid meetings continue to offer flexibility for attendance to meetings and provide.
- All meetings of Council and its Committees are broadcasted on [The City of Brantford's YouTube Channel](#)<sup>6</sup>. Task Force and Advisory Committee meetings are recorded and uploaded to the City's YouTube Channel.
  - All quasi-judicial meetings and the Brantford Airport Board meet in-person and are not recorded.
- Staff are working to transition to streaming video using eScribe's integrated video feed to provide for improved closed captioning.
- The 2022 Municipal Election occurred on October 24, 2022.
  - In May 2022, Staff presented an accessibility report to the Brantford Accessibility Advisory Committee. The report can be viewed by accessing the [May agenda of BAAC](#)<sup>7</sup>.
  - A follow-up report will be presented to BAAC after the election to highlight the accessibility of the election and any improvements that may be needed for 2026.
- City hall has been relocated to 58 Dalhousie Street.
  - The new Council Chambers allows individuals with assistive hearing devices to "loop" into the system to better amplify sound.
  - The delegation tables in Chambers can be raised and lowered to accommodate individuals using assistive mobility devices.

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<sup>6</sup> The City of Brantford's YouTube account is located at <https://www.youtube.com/user/CityOfBrantford>

<sup>7</sup> The May 2022 Agenda of the Brantford Accessibility Advisory Committee can be viewed at <https://calendar.brantford.ca/meetings/Detail/2022-05-26-1300-Brantford-Accessibility-Advisory-Committee/891d7073-78c3-416c-8d30-ae9b01033c8a>



- The gallery seating in Chambers includes designated accessible and companion seating.

### 4.2.3 Human Resources

- Accommodation requests continued to be considered in the recruitment, interview and selection process.
- Accessibility considerations continued to be considered in the collective bargaining process particularly regarding employee group benefits.
- City of Brantford Collective Agreements have been formatted in an accessible manner.
- Staff continued to assist in the development of accommodation plans to allow persons to continue to function effectively within the workplace.
- *AODA* training modules continued to be offered through an interactive online system. Content of these modules meets the requirements outlined in the *IASR*.
- The Corporate Training Specialist continued to work with the Accessibility Coordinator to ensure training remains current and compliant as legislation and City Operations evolve.
- Steps have, and continue to be taken to improve the usability and accessibility of the modules.
- The Accessibility Coordinator kept apprised of accessibility legislations including the *AODA* and *Accessible Canada Act*, and relayed applicable information to staff.
- Research was completed by the Accessibility Coordinator to keep current on tools, devices, programs and procedures that would help create the highest level of accessibility in the City of Brantford.
- The Accessibility Coordinator continued to be consulted by City departments to ensure accessibility was correctly implemented in projects including but not limited to facility design, document conversion and policy/procedure development.
- The Accessibility Coordinator worked with Communications and Community Engagement Staff to develop a plan on how to improve accessibility of the City's websites, with particular focus on accessible PDF documents.
- Upon request, the Accessibility Coordinator provided one on one support for staff as training on creating accessible documents continued.

- A number of Physical Demands Analyses and Cognitive Demands Analyses were completed for a number of positions within the City of Brantford.
  - The information from the PDAs can be used to consider future accommodation needs to support accessibility.

#### **4.2.4 Information Technology (IT) Services**

- Information Technology (IT) Services continued supporting staff and the organization.
- IT services continued to provide both hardware and access to applications/tools to support staff working remotely and in the office.
- IT continued to provide audio-visual support for council, committee, task force and public meetings which included livestreaming to YouTube.
- The “This Week in IT Training” program continued to provide instruction and information with respect to a variety of IT and non-IT related subjects. These sessions were held virtually and made it easier for more staff to attend than the traditional in-person training as evidenced by the attendance numbers.

#### **4.2.5 Legal and Real Estate Services**

##### ***4.2.5.1 Legal Counsel***

- Legal Counsel continued to monitor and review accessibility requirements.
- Legal Counsel provided guidance to staff on issues surrounding accessibility as required.

##### ***4.2.5.2 Provincial Offences***

- All court appearances, and where necessary meetings, are held in a hybrid manner, which lessens barriers for attending.
- An assistive listening device has been installed in the courts.

#### **4.2.6 Planning and Development Services**

- Development Review meetings in 2022 continued to be attended by the Accessibility Coordinator who provides comment on circulated development proposals and applications.
- Development plans for various City projects and high profile facilities were taken to the Brantford Accessibility Advisory Committee (BAAC) for comment and input regarding accessibility.

- The Accessibility Coordinator sits on the Staff Working Group for the new Zoning By-law project currently under development. This project, as well as work to update the City's Site Plan Manual, will align with the new Official Plan (OP), Urban Design Manual and built environment standards respecting accessibility.
- The OP was formatted to be more accessible.
- The OP requires all new development to be consistent with the City's new Urban Design Manual which provides guidelines regarding accessible design in the private realm.
  - Barrier-free design for private sector development shall also be achieved through Site Plan Approval, enforcement of the Building Code, and the implementation of all applicable Provincial legislation and standards.
  - The OP also includes policy that requires all new and/or renovated City owned, leased, funded or operated facilities, parks and open spaces, municipal infrastructure systems, and any other space that is accessible to the public, to comply with the City's Facility Accessibility Design Standards.
- Meetings of Council and Committees (such as Committee of the Whole and the Municipal Heritage Committee) managed by Clerk Services now operate in a hybrid format with both in-person and virtual options for participation. The ability to participate on-line has expanded access to meetings from homes and other workplaces. Planning and Development Services also continue to operate virtual meetings broadcast on the Department's Neighbourhood Planning Meeting YouTube channel.

## 4.3 Community Services and Social Development

### 4.3.1 Community Programs and Social Development

#### 4.3.1.1 *Children's Services and Early Years*

- **Healthy Kids**
  - Throughout 2022, the Healthy Kids Team worked with various community partners to promote physical, nutritional and mental well-being by engaging children and their families in a variety of activities including Indigenous history and games, cooking classes, Story Walks, Culture 2 Go Activity Kits, Nature is Best Passport, kite flying event, and many more.
- **Healthy Kids Passport to Health**
  - The Healthy Kids team was able to offer the annual Passport to Health in 2022 by working with partners to offer a hybrid of both virtual activities that reflected COVID guidelines, as well as in-person activities.
  - In collaboration with our community partners, the Passport included an inventory of close to 100 different sessions for children and their families to participate in including skating, swimming, dance classes, art classes, tours and activities at local museums and art galleries, coding classes, martial arts, and many more.
  - The Healthy Kids Team worked with various community partners including the Brantford Immigration Partnership, Indigenous agencies, and cultural groups to offer a variety of classes that focused on themes such as: Indigenous history and games, music from around the world, cultural cuisine cooking classes, and celebrations for Black History Month, Multiculturalism Day, Indigenous Peoples Day, and Canada Day.
- **Healthy Kids Virtual Campaigns**
  - Healthy Kids invited families to stay healthy and active while practicing physical distancing throughout 2022 through a variety of virtual activities on the Healthy Kids webpage. Healthy Kids also engaged the community online through social media contests, inviting families to share photos.

- EarlyON programs (funded by but facilitated by contracted community partners) have expanded in 2022 to include locations at TB Costain and Wayne Gretzky Sports Centre locations. By linking free drop in early learning programs to community centres, families will be able to easily access programming for families and children of all ages in one location.
- EarlyON programs (funded by but facilitated by contracted community partners) continue to provide both in-person and virtual programming to support families.
- Children's Services and Early Years' Fee Subsidy program continues to serve all clients by phone, except where requested otherwise. Parents have noted that services are far more accessible than having to come into an office.

#### **4.3.1.2 Community Partnerships**

- **Healthy Aging: The City of Brantford's Age-Friendly Strategy**
  - In November 2021, City Council approved the updated Healthy Aging: City of Brantford's Age-Friendly Strategy 2022-2024, which contains 65 actions, intended to ensure that the City of Brantford continues to prioritize the health, wellness and inclusion of older adults within the community.
  - To celebrate Seniors Month in June 2022, the City re-introduced the Healthy Aging Passport to provide older adults with a wide variety of free activities, workshops and events to help stay active, healthy, and connected.
  - In December 2021, the City of Brantford received funding from the Government of Ontario to develop the Let's Stay Connected Program.
    - This program provides recreational and social programming to six apartment buildings with a high proportion of low-income senior residents.
    - Programming aims to increase opportunities for seniors to be physically active, socialize, foster strong community connections and build the City's capacity to pilot place-based programs that reach isolated seniors.
  - In April 2022, the City of Brantford received funding from the Government of Canada's New Horizon's for Seniors program for

the Stronger Together: Elder Abuse Awareness and Prevention Project.

- This initiative will further support the implementation of recommendations identified in Right Now: Brantford's Community Strategy to Prevent and Address Elder Abuse. This 12-month project launched on June 15th, World Elder Abuse Awareness Day.
- This project will take place in partnership with Victim Services and the Brant Elder Abuse Awareness Committee and will address the following key priorities:
  - Elder Abuse Awareness and Training sessions for service providers;
  - Elder Abuse Awareness workshops for seniors and caregivers that expand awareness of elder abuse, including financial abuse;
  - Seniors Community Connection program, focused on connecting seniors to resources and services;
  - Seniors Wellness Program, focused on enhancing social inclusion through social and recreational activities and health and safety workshops; and,
  - A Communications Campaign, that includes webpage development, social media engagement, educational videos, and marketing and promotions.
- In 2018, City staff and the Grand River Council on Aging solicited feedback from senior residents and service providers to better understand how to reduce barriers to voting. While the City of Brantford does not participate in the facilitation of candidate outreach, the information collected during this project is important to the City's goals of running an accessible 2022 Municipal Election.
  - The feedback from the project regarding candidate outreach has been shared in an updated Age-Friendly Campaigning Toolkit (Older Voices Matter: Age-Friendly Campaigning in the 2022 Municipal Election).
  - Highlights from this toolkit include the following:
    - Provide information of each candidate with pictures, profiles, and platforms that are AODA compliant,

- Offer a range of meet-and-greet sessions through public meetings, workshops, and visits to local community spaces and seniors housing sites,
  - Campaign information should be shared in community spaces frequented by seniors, and
  - Mobilize volunteers to distribute campaign information, facilitate voter registration, and accompany older adults to voting locations.
- **Brantford Immigration Partnership**
    - Annual promotion of low-income tax clinics to support those who need assistance filing their taxes. This is especially significant for low-income households, as failure to file taxes can amount to a loss of income.
    - The Brantford Immigration Partnership (BIP) has promoted information to specifically support the local settlement of Ukrainian nationals fleeing war in Europe. This includes information related to their status under the Canada-Ukraine Authorization for Emergency Travel (CUAET) visa.
    - The BIP regularly conducts research and leverages opportunities to seek feedback on ways community services and programs can become more accessible and inclusive to newcomers.
    - A municipal Diversity and Inclusion Plan was developed through collaboration with local stakeholders across all sectors. The purpose of this plan is to integrate diversity and inclusion values and practices into all community development and engagement work, while outlining mechanisms to measure progress. As a result of this plan, the City will be better equipped to respond to the unique needs of all demographics of people served.
  - **Empowering Youth: The City of Brantford's Youth Strategy**
    - Informed by extensive community consultation The City updated its Youth Strategy to reflect three key priority areas: Diversity & Inclusion, Community Programs, and Leadership Impact. This has guided the direction of local youth programming and has resulted in a robust plan for future youth programming that prioritizes inclusion of diverse youth, accessibility and the empowerment of youth through leadership capacity building activities.

- The City continues to support the Brantford Youth Council in its efforts to cultivate and promote opportunities for youth community engagement. The City continues to actively promote opportunities to participate in Brant Youth Council, welcoming all youth to join.
- The City promoted youth leadership by celebrating Youth Week with a series of activities planned by Brantford Youth Council and supported by The Community Recreation Department. These activities included a mix of in-person and online activities, designed to enhance ability of all youth to have access to and participate in these events. Additionally, in an effort to be as inclusive as possible, these activities featured different interest areas such as sports, art and trivia.
- In November 2021, The City received a grant from The Jumpstart Foundation. This funded the Your Time Program, which concluded in August 2022, and which provided weekly programming for youth from priority neighbourhoods.
  - This programming combined opportunities to access physical recreation programming with informational sessions on a variety of topics ranging from interpersonal skills for success, to cyber-safety, to effective self-management of mental and emotional health.
- City Staff developed a series of STEAM Pop-up Programs to support youth to develop and practice skills in the areas of science, technology, engineering, art and math. Programming was provided free of charge in central community locations with direct access to public transportation.
  - 80 spots were made available to youth aged 12-18 and programming ran one evening a week from September through November of 2022.
- **Community Programs**
  - In September and October 2022, The City partnered with a variety of community organizations including Equal Grounds Community Gardens, Grand River Community Health, Onkwehonwe Games, and the Woodland Cultural Centre to bring a series of free social inclusion events to the community.



- These events were provided in locations accessible by public transit and included access to all of the materials required for participation.
- The Garden Harvest event provided access to information about food security resources available through the local community gardens, as well as information about local growing seasons and local produce.
- The Community Kitchen events provided participants access to nutritional information provided by a registered dietician, as well as an opportunity to learn and practice cooking skills.
- The Fall Festival event provided participants ages 8+ the opportunity to learn and practice lacrosse skills and participate in other fall celebration traditions.
- The Indigenous Cultural Teachings event, led by the Woodland Cultural Centre, provided residents of all ages with fun and interactive ways of learning about and engaging with local Indigenous culture and history to strengthen cultural connections and support the development of harmonious cross-cultural connections.

#### ***4.3.1.3 Community Recreation and Events***

- Review of the Summer Day Camp Forms is underway to promote and identify our commitment to inclusivity.
- Annual Summer Camp training was completed in conjunction with Lansdowne Children's Center.
- Special Event Policy and the Special Event Advisory Team (SEAT) Standard revisions were approved in 2022 with a greater emphasis on educating event organizers on the City's commitment and expectation related to inclusive events.
- A review of an accessibility plan relating to parking, stage viewing and access via Brantford Lift for Canada was completed.

#### ***4.3.1.4 Fitness and Aquatics***

- A PAL 2 Aquatic Pool Lift was purchased to assist patrons in and out of the pools at Wayne Gretzky Sports Centre.
  - It is portable, so can be used for any pool in the facility.

- The Aquatic Wheel Chair at the Wayne Gretzky Sports Centre was replaced.
  - The Aquatic Wheel Chair can be used assist pool patrons move between pools and too and from the change rooms.
- Back-to-back Warm Water Workout classes added, three days a week.
  - These classed can help with increasing mobility and strength.

### **4.3.2 Family Income and Stability**

- Provided clients of Ontario Works with in home laptops, phone and internet to improve connectivity and access to services.
- Issued funds to clients for non-traditional modes of transportation (i.e. bicycles, skateboard, etc.) to improve accessibility, connection to community and well-being.
- Sourcing counseling services that will allow access for Ontario Works clients to Mental Health crisis support and rapid access to counselling.
- A crisis worker to support clients in mental distress (either over the phone or in person) is being sourced.
- Community access to services (Eagle place, Paris, etc.) by offering services in geographic areas of the city/county to improve accessibility of our services for clients. This provides another access point to meet with a service coordinator.

### **4.3.3 Housing and Homelessness**

- The following housing developments were underway
  - 177 Colborne St. W. Brantford
    - Construction is underway and the building is expected to be completed by the end of 2022, and occupied in early 2023.
    - This is an apartment building with 26 studio units, 4 of these are barrier-free studio units.
    - There is commercial space is on the main floor.
    - There is an elevator to the 2nd, 3rd and 4th floor residential units.
    - The target group for these units are adults 50+ in the emergency shelter system who have low support needs.

- 170 Trillium Way, Paris
  - The Design phase is currently underway with construction to start in the fall 2022, and completion by the end of 2023.
  - It will be a four-storey building with an elevator.
  - Apartment building with 49 one and two-bedroom units, 10 of these are barrier-free units (8 one-bedroom, 2 two-bedroom).
  - Partnering with Sensity Deafblind and Sensory Support Network of Canada for 5 of these barrier-free one-bedroom units for their client group and they will be providing support services.
- 40 Queen Lucy Marco Place
  - The City has been approved to negotiate the purchase of this building from Laurier University.
  - There are 28 units (all four-bedroom “pods”) and we are in the preliminary stages of determining what these units will be used for and what potential modifications need to be made.
  - There is an elevator, but currently none of the units are accessible/barrier-free.
- An update is in progress to ensure that individuals are able to better access material and resources as it pertains to homeless prevention and tenant support on the City’s website.

## 4.4 Public Works

### 4.4.1 Business Support and Stability

- The Three Grand River Crossings Environmental Assessment completed and approved by Council.
  - The project will commence to replace the wooden deck of TH&B (Toronto, Hamilton & Buffalo) Crossing, a pedestrian bridge over the Grand River, to make it safer and more accessible.
- Brant's Crossing Bridge was reopened following minor repairs that were required after the ice jam in 2018 had left it closed.
- Council approved the plan to design and replace Brant's Crossing Bridge to address safety and accessibility over the Grand River.
- The Downtown Brantford Streetscaping Environmental Assessment approved by City Council to revitalize the downtown core, including making the streets and roads more accessible.
- Powerline Road Trail and Wayne Gretzky Pkwy Trails were reconstructed to address the significant deterioration and are now open to the public.

### 4.4.2 Engineering Services

#### 4.4.2.1 Design and Construction

- Five (5) street locations were improved including new sidewalk, curb cuts/ drop curbs, tactile warning surface indicators and lighting features. The location of these improvements are:
  - Chatham Street between Stanley Street and Fourth Avenue,
  - Princess Street and High Street between Sydenham Street and Terrace Hill Street,
  - Rawdon Street between Wellington Street and Sheridan Street,
  - St. Paul Avenue between Brant Avenue and Terrace Hill Street, and
  - Wilkes Street between St. Paul Avenue and Chestnut Avenue,
- Seven parks underwent improvements that increased accessibility:
  - Central Park, Hillcrest Park and Recreation Park all now have:
    - New 2 metre wide asphalt pathway connecting amenities to sidewalk,

- new benches with space to for those using mobility devices to sit beside benches, and
- new play equipment conforming to Annex H guidelines of the CAN/CSA-Z614 including engineered wood fiber surfacing below equipment;
- Jubilee Terrace:
  - Removal of paving stone walkways,
  - A new concrete pad for Howitzer Cannon to sit with accessible access around cannon and pathway connections to adjacent sidewalks,
  - New LED lighting of cannon, cane detection rail under cannon, new bench and accessible seating beside benches;
- Lorne Park:
  - A new gazebo with flush access and new 2 metre wide asphalt paths to connect gazebo to existing main trail, and
  - An area for accessible picnic table was included;
- Rotary Centennial Waterworks Park Garden:
  - A new garden with new 2 metre wide accessible trail connecting gardens to picnic shelter and main trail,
  - Space for accessible benches and accessible picnic table to be added;
- Silverbridge Park
  - A new 2 metre wide asphalt path connecting Dante Crescent to Ludlow Crescent was constructed.
- Two new trails were constructed
  - Powerline Road Trail:
    - A new 3 metre wide asphalt shared use trail,
    - 2 metre wide paved access to Andrew W. Pate Park, and
    - New benches with paved access to all benches with space some people who use mobility devices to sit beside the benches.

- Wayne Gretzky Parkway Trail
  - A new 3 metre wide asphalt shared use trail, and
  - New benches with paved access to all benches with space for some people who use mobility devices to sit beside the benches.
- The following 7 projects were in the design phase at the end of 2022:
  - D'Aubigny Creek Park Grand River Access
    - Improved river access and picnic area access.
  - D'Aubigny Creek Park Trail
    - 3m wide asphalt trail to replace deteriorating trail surface.
  - Dufferin Park
    - 6 new lit tennis courts,
    - 4 new lit pickle ball courts,
    - New 2m wide asphalt pathways,
    - New asphalt parking lot with 3 accessible parking spaces,
    - Removal of inaccessible clubhouse building, installation of new clubhouse building with 1 universal washroom and 1 barrier free washroom, accessible kitchenette, outdoor patio,
    - new benches with seating beside for someone using a mobility device,
    - New picnic accessible tables,
    - New picnic pavilions and shade trees, and
    - New playground equipment conforming to Annex H of the CAN/CSA-Z614 standards, rubber surfacing below equipment.
  - Rotary Centennial Waterworks Park Parking Lot
    - An asphalt parking lot, to replace granular lot, with accessible parking, and connections to pathways.
  - Steve Brown Sports Complex
    - Improved lighting to the red diamond and track/soccer enclosure and new lighting at the blue diamond.

- Trail Under the Lorne Bridge
  - Trail grade and surface improvements.
- Woodman Park Playground
  - New benches with seating beside for someone using a mobility device,
  - New picnic accessible tables,
  - New picnic pavilions and shade trees,
  - New playground equipment conforming to Annex H of the CAN/CSA-Z614 standards, rubber surfacing below equipment, and
  - A new accessible community garden.

#### **4.4.2.2 Facilities Capital Development**

- **Completed Projects**

- Brantford Farmers' Market Washrooms
  - The Male/Female multi-stall washrooms were replaced with three individual accessible washrooms. This included 1 universal accessible washroom and 2 barrier-free accessible washrooms that meet AODA and Brantford Facility Accessibility Design Standards (FADS)
  - The Project was completed at the end of March 2022.

- **Projects In Progress**

- Market Centre Parkade
  - Elevator upgrades to include vestibules that comply with accessibility requirements will be installed.
  - Construction to begin by the end of 2022 and be completed in the spring of 2023.
- Police Headquarters Expansion and Redevelopment Project
  - The expansion block to be fully compliant and any renovations of existing space to include accessible upgrades.
  - The project is currently in design and detailed design will be completed by the end of 2022.

- Construction will begin in the summer of 2023 and end in the fall of 2025.
- Southwest Community Centre
  - A new facility will be built that will include an Elementary school, Community Centre and Public Library that will be meet FADS and accessibility requirements.
  - Design to be completed by the summer of 2023 with construction to begin in the summer of 2023 and completed by the summer of 2025.
- Woodman Pool Replacement and Community Centre Upgrades
  - Complete replacement of the pool with a new zero entry and accessible ramp into the pool.
  - The Community Centre will have updated accessible washrooms to meet FADS.
  - Construction to begin in November 2022 with completion in June of 2023.

#### **4.4.2.3 Infrastructure Planning**

- There were no known changes to accessibility.

### **4.4.3 Environmental Services**

- A Water Meter and Advanced Metering Infrastructure (AMI) Upgrade Project is underway.
- A consultant was retained in 2020 and a review of vendor proposals for implementation of the AMI solution is currently underway.
- The expected status by December 2022 is Contract Negotiations with the selected vendor; installation of network devices and software is anticipated to begin Q1 2023 with project completion in Q1 2026.
- This project will enable Water customers to access detailed consumption and billing information for their account through an online customer portal. This enhanced access to information will give customers the tools to identify leaks in their home and avoid unnecessary high bills, among other things.

### **4.4.4 Fleet and Transit Services**

- Accessible versions of the updated conventional transit schedules were created.



- Conventional Transit and Brantford Lift shuttles were offered for the City of Brantford's Canada Day Celebration.
- Bus shelters throughout the City are being updated/graded to ensure accessibility.

#### 4.4.5 Operational Services

- The department will continue to implement the Provincial Minimum Maintenance Standards for sidewalks.
- Operational Services continues to repair/replace sidewalks on a priority basis, ensuring accessible cut outs of curbs.
- Removal of interlocking brick in the downtown core began.
- There will be a continuance of the policy for Snow Windrow Removal for seniors and persons with disabilities for the 2022/2023 winter season
- Tactile warning surface indicators were installed in 92 individual site locations, including cross walks, islands, pedestrian cross overs and trail ends.
- 13 new pedestrian crossovers will have been installed throughout 2022. Pedestrian crossovers serve as crossings where vehicular traffic and speed is less than other crossings.
  - The pedestrian cross overs considered the following elements where applicable to assist in the accessibility of the crossing: raised crossing, curb cut, pad pour, connective sidewalk, enhanced pedestrian crossing paint and audible pedestrian crossing signals.
  - The locations of the pedestrian crossings are
    - Brant Avenue at the north side of the intersection with Colborne St. W. on the channelized right lane,
    - Conklin Road at the north side of the intersection with Gillespie Drive,
    - Elgin Street 52 metres east of Ryan Place,
    - Glenwood Drive 60 metres south of Colborne Street,
    - Hansford Drive at the west side of the intersection with Barrett Avenue,
    - Locks Road at the south side of the intersection with Forest Road/Beach Road,

- Marlborough Street: in front of Holy Cross School, 358 Marlborough Street,
  - Park Road North at the north side of the intersection with Brier Park Road,
  - River Road at the Hamilton-Burlington Rail Trail, 142 metres south of Baldwin Avenue,
  - Wood Street 83 metres east of Waverly Street,
  - McGuinness Drive at Bradley Drive,
  - Henry Street at Brock Street to Wayne Gretzky Parkway,
  - Spalding Drive at Midblock, and
  - Brantwood Park Road at Sympatia Crescent.
- 1 intersection pedestrian signal (IPS) will have been installed in 2022. Also known as a "half signal", an intersection pedestrian signal provides a legal crossing for pedestrians across a major roadway. An IPS consists of traffic signal heads for vehicles on the major street only along with signalized pedestrian fixtures and crosswalks.
    - The IPS was installed at Mount Pleasant Street at Bell Lane.
    - 8 stops, marked by one or more stop signs were installed throughout 2022. Where appropriate the stop locations considered the following to assist with increasing accessibility: curb cut, pad pour, connective sidewalk and enhanced pedestrian crossing paint.

- The locations of the new stops are:
  - Ashgrove Avenue at Waxwing Way,
  - Balmoral Drive at Oxford Street,
  - Grey Street at Garden Avenue,
  - Grey Street at Patterson Avenue,
  - Locks Road at Glenwood Drive,
  - McGuinness Drive at St. Patrick's Drive,
  - Sandra Street at Buckingham Street, and
  - Sandra Street at Janet Street.
  
- 9 crossing location had pedestrian crossing countdown signals added. The locations are:
  - Colborne Street at Pauline Johnson School,
  - Clarence Street at Sheridan Street,
  - Erie Avenue at Ninth Avenue,
  - Henry Street at Middleton Street,
  - Veteran's Memorial Pkwy / Clarence Street at Erie Avenue,
  - Wayne Gretzky Parkway at Carter Street,
  - Wayne Gretzky Parkway at Dunsdon Street,
  - Wayne Gretzky Parkway at Powerline Road, and
  - West Street at Farringford Drive / Edmondson Street,
  
- 16 Audible Pedestrian signals were installed at the following locations:
  - Brant Avenue at the north side of the intersection with Colborne Street West on the channelized right lane,
  - Brantwood Park Road at Sympatia Crescent,
  - Clarence Street at Sheridan Street  
Colborne Street at Pauline Johnson School,
  - Conklin Road at the north side of the intersection with Gillespie Drive,
  - Elgin Street 52 metres east of Ryan Place,
  - Erie Avenue at Ninth Avenue,

- Henry Street at Brock Street to Wayne Gretzky Parkway,
- Henry Street at Middleton Street,
- Mount Pleasant Street at Bell Lane,
- Paris Road at Tollgate Road / Hardy Road,
- Park Road North at the north side of the intersection with Brier Park Road,
- Spalding Drive (midblock),
- Veteran's Memorial Pkwy / Clarence Street at Erie Avenue,
- West Farringford Drive/ Edmondson Street.

#### **4.4.6 Parks and Facilities Services**

##### ***4.4.6.1 Arena Operations***

- Automatic door operators were added to the gym entrance.
- Automatic door operators were added to the gym change room.
- More inclusive signage was added to change rooms and washrooms.

##### ***4.4.6.2 Cemeteries, Horticulture and Forestry***

- There were no known changes to accessibility.

##### ***4.4.6.3 Facilities Operations and Maintenance***

- Capital Projects identified in Appendix B - Capital Priority Initiatives continued to be monitored and completed with the supervision of Facilities Management and Security Staff.
  - These projects are completed with annual funds designated specifically for accessibility improvements.
  - The project listing is fluid and change as needed. Changes in the listing may be influenced by the level of public access, public feedback and other work scheduled to be completed.
  - Many other projects include accessibility improvements within the overall scope and are not included in these listing.
- Facilities Operations and Maintenance continued to monitor accessibility funds and in conjunction with the Accessibility Coordinator made decisions on how the funds were to be used.
- Additional door operators were installed and other accessibility improvements were made within City Hall.

#### **4.4.6.4 Golf**

- There were no known changes to accessibility.

#### **4.4.6.5 Parks Operations**

- Dogford Park
  - The entrance to the big dog park was modified to be more accessible.
  - Accessibility was considered in the installation of the small dog park.
  - A second accessible parking stall was designated closer to the small dog park.

## 5.0 Other Accessibility Initiatives

### 5.1 55+ Summer Games

- Through COVID-19 the 55+ Winter Games were delayed to 2023.
- The Province; has confirmed the City of Brantford will be hosting the 55+ Summer Games.
- Planning and organization of the Ontario 55+ Summer Games continued and considered accessibility for the participants and spectators of the event.
- A dedicated Games Coordinator was hired to oversee all aspects of the planning of the Ontario 55+ Summer Games.

### 5.2 Sensitive Santa

- The City was again able to team up with the County of Brant to present Sensitive Santa.
- Planning for the event took place cooperatively between the municipalities.
- Santa was booked and made available for prearranged meetings with children with sensory disabilities for one day in December.
- Transportation arrangements were ensured to allow families access to this opportunity.

### 5.3 Treat Accessibly

- In early 2022, The Office of the CAO and Mayor was approached by community employer and leader, Ferrero, regarding the potential to partner with a non-profit organization to focus on making treat-giving more accessible this Halloween in our community.
- The Treat Accessibly program provides tips and recommendations that households can follow to ensure that all individuals can visit in a safe and accessible manner. Solutions can include moving trick-or-treat stations to the end of a drive way, or eliminating strobe lights.
- Households that participate in Treat Accessibility are encouraged to put event signs on their lawn to advertise where trick or treaters can visit without barriers.
- On September 27, 2022, the City of Brantford's Committee of the Whole (COW) endorsed a report directing City staff to promote Treat Accessibly.
- Treat Accessibility signs were made available for pick up at a number of City locations.

- Staff participated in the City's Scare in the Square Event, where barrier free trick or treating was offered. Treat Accessibly signs were made available as well as tips to make Halloween a more inclusive event.

## 6.0 Appendix A - Integrated Accessibility Standard Compliance Summary

### 6.1 Completed Requirements

Note: though considered as completed, a number of requirements are continuous. A process has been developed for each requirement and all related actions have been handled in a manner that ensures compliance.

1. Procedures for non-functioning accessibility equipment on buses
2. If modifications are made to public transit vehicles, accessibility will be considered
3. No conventional transportation shall charge a higher fare to a person with a disability
4. Pre-boarding announcements - Verbal announcements of route, direction, destination or next major stop on request
5. On-board announcements - Verbal announcement of destination, stops and routes
6. Storage space of mobility aids on conventional buses
7. No fee for storage of mobility devices on buses
8. Origin to destination services for specialized transit
9. Any municipality that licenses taxi cabs shall ensure that owners and operators of taxi cabs are prohibited from: Charging a higher fare or an additional fare for persons with disabilities or charging a fee for storage of mobility aids
10. Provide emergency procedures, plans or public safety information, which is available to the public in accessible formats and communication supports
11. Provide access or arrange for the provision of access to accessible library materials where they exist
12. Notify public about availability of accessible materials
13. Library boards may provide accessible formats of archival materials, special collections, rare books and donations
14. Individualized workplace emergency response information - if employee needs assistance then, with consent, the employer will provide the person they designate with appropriate information



15. Availability of information on accessibility equipment and features of transit vehicles, routes and services for all transit buses
16. Emergency preparedness and response policies for transit
17. General responsibilities for drivers for transit
18. Conventional transportation providers that do not provide specialized transportation shall make available alternative fare payment options to persons with disabilities who cannot, due to their disability, use a fare payment option
19. Board and deboard at the closest available safe location, as determined by the Transit Operator, that is not an official stop, if the official stop is not accessible
20. Courtesy seating on conventional buses
21. Allow travel with companions and children on specialized transit
22. Taxicab vehicle registration and identification will be placed on bumpers -  
Owners and operators of taxicabs must make available vehicle registration and identification information in an accessible format to persons with disabilities
23. Procuring or acquiring goods, services or facilities as it relates to accessibility
24. Provide educational and training resources and materials, etc. in an accessible format or comparable resource
25. Creation of Municipal Accessibility Plans
26. Alternative accessible method of transportation
27. Alternative transportation during service disruption
28. Requirements re: grab bars, etc. on conventional buses
29. Floors and carpeted surface requirements on conventional buses
30. Allocated mobility aid spaces on conventional buses
31. Stop-requests and emergency response controls on conventional buses
32. Lighting feature requirements for conventional buses
33. Route and destination requirements on conventional buses
34. Lifting devices etc. for conventional buses
35. Stair requirements for conventional buses
36. Indicators and alarms for conventional buses
37. Specialized transportation for visitors
38. Coordinated specialized transit between other municipalities with a similar service

39. When specialized and conventional transit are offered by the same source they will have the same operational hours
40. Process for service delays for specialized transit
41. Identify plan for creating accessible bus stops and shelters in its accessibility plan
42. Accessible service kiosks
43. Accessible process for feedback
44. The council of every municipality shall consult with its Accessibility Advisory Committee, the public and persons with disabilities to determine the proportion of on-demand accessible taxicabs required in the community
45. The council of every municipality shall identify progress made toward meeting the need for accessible taxicabs in its accessibility plan
46. The council of every municipality shall consult with its Accessibility Advisory Committee, public, and persons with disabilities in development of accessible criteria to be considered for construction/ replacement of bus stops & shelters
47. Notification that accommodation is available upon request during recruitment process
48. Arrange for requested accommodations for interviews etc.
49. Inform employees of policies used to support employees with disabilities
50. Accessible formats and communication supports for employees
51. Return to work process
52. Documented individual accommodation plans for employees with disabilities
53. Consider accessibility needs in: Performance management and Career development and advancement or redeployment
54. Accessibility training (Transit)
55. Waived transit fee for support persons
56. Eligibility application process for specialized transit
57. Emergency or compassionate grounds for specialized transportation
58. Specialized transit booking reservations
59. No trip restrictions for specialized transit
60. Electronic audible and visual on-board announcements
61. Categories of eligibility for specialized transit

- 62. Implementation of Design of Public Spaces
- 63. Electronic pre-boarding and deboarding for buses
- 64. Fare parity between specialized and conventional transit
- 65. Establishment of an accessibility policy and associated standards (procedures and practices)
- 66. Brantford Accessibility Plan
- 67. Transit Accessibility Plans (included in Brantford Accessibility Plan)

## **6.2 Continued Requirements**

- 1. Accessible formats of municipal documents
- 2. Accessible websites and web content (WCAG AA level)

## 7.0 Appendix B – Capital Priority Initiatives

### 7.1 Completed Projects

Facility Name	Address	Modifications
Becket Building	7 Bain Street	Washroom, reception
Bell Homestead	94 Tutela Heights	Ramps, parking and pathways
Bellview Hall	55 Tom Street	Entrance and washroom
Bellview Park	45 Fifth Avenue	Pathways
Branlyn Community Centre	238 Brantwood Park Road	Automatic door operators
Brant Towers	5 Fordview Court	Parking lot
Brantford Public Library	173 Colborne Street	Circulation desk, self-checkouts and entrance
Brantford Farmers' Market	79 Icomm Drive	Parking, doors
Canadian Military Heritage Museum	347 Greenwich Street	Front entrance improvements, Paving and parking improvements
Brier Park	45 Winding Way	Pathway and playground creation
Centennial Park	39 Ellison Drive	Pathway and playground creation
City Hall	100 Wellington Square	Automatic door operators, washrooms
City Hall – Engineering	100 Wellington Square	Service counter and corridors
Civic Centre	69 Market Street South	Automatic door operators, washrooms, entrance, ramp and kiosks
Civic Centre	69 Market Street South	Lift (between annex and arena)
Cockshutt Park	35 Sherwood Drive	Ramp to accessible washroom
Cockshutt Park	35 Sherwood Drive	Seating around bleachers and washroom
Doug Snooks Community Centre	333 Erie Avenue	Elevator installation
Dunsdon Park	6 Tollgate Road	Pathways
Earl Haig Family Fun Park	101 Market Street S.	Change room and washroom
Farmers' Market	79 Icomm Drive	Washrooms
Fire Hall #3	7 Lynden Road	Accessible washroom

<b>Facility Name</b>	<b>Address</b>	<b>Modifications</b>
Fire Hall #4	Colborne Street West	Code compliance
Glenhyrst Art Gallery	20 Ava Road	Automatic door operators
Glenhyrst Coach House	20 Ava Road	Accessible washroom
Glenhyrst Gardens	20 Ava Road	Pathway and entrance
Glenhyrst Art Gallery	20 Ava Road	Ramp, Parking, pathway and patio
IT/Hydro Building	84 Market Street	Entrance and ramp
Jaycee Sports Park	395 Dunsdon Street	Pathways and seating
Landfill Site	20 Morrison Avenue	Public washroom
Library – St. Paul Branch	441 St. Paul Avenue	Washroom
Lions Park Arena	20 Edge Street	Accessible doors and showers in change rooms
Lorne Towers	24 Colborne Street W.	Parking lot
Lynden Hills Park	363 Brantwood Park Road	Seating and playground
Market Square	1 Market Street	Washroom
Mohawk Park	51 Lynwood Drive	Trail and playground
Mohawk Park	51 Lynwood Drive	Pavilion and washroom
Mohawk Park	51 Lynwood Drive	Splash pad
Northridge Golf Course	320 Balmoral Drive	Entrance, lift and washroom
Market Centre Parkade	59 Icomm Drive	Lowered service counter
Mount Hope Cemetery	169 Charing Cross Street	Accessible washroom and service counter
Mount Hope Cemetery	169 Charing Cross Street	Exterior entrance ramp and path
Parks Administration	1 Sherwood Drive	Entrance ramp and washroom
POA Court	102 Wellington Square	Automatic door operators and washroom
Police Station	344 Elgin Street	Entrance and washroom
Pollution Control and Facilities	180 Greenwich Street	Entrance and washroom
Princess Ann Park	17 Helen Avenue	Pathways and playground
Sanderson Centre for the Performing Arts	88 Dalhousie Street	Ramps and ticket booths
Sanderson Centre for the	88 Dalhousie Street	Universal washroom and accessible

<b>Facility Name</b>	<b>Address</b>	<b>Modifications</b>
Performing Arts		change room
Shallow Creek Park	5 East Street	Pathways and playground
Sheri Mar Park	126 Sheridan Street	Pathways and playground
Steve Brown Sports Complex	3 Edge Street	Parking and washroom
T.B. Costain Community Centre	16 Morrell Street	Parking, sidewalk and automatic door operators
Tranquility Ambulance Station	135 Francis Street	Code compliance
Transit Garage	400 Grand River Avenue	Washroom accommodation
Transit Garage	400 Grand River Avenue	Washroom modification – automatic doors and emergency alarms
Transit Garage	400 Grand River Avenue	Automatic doors
Transit Terminal	64 Darling Street	Sidewalk, entrance, universal washroom, service counter
Transit Terminal	64 Darling Street	Tactile warning surface indicators on the platform
Wayne Gretzky Sports Centre	254 North Park Street	Entrance and washroom
Wayne Gretzky Sports Centre	254 North Park Street	Pool lift
Wilkes Park	75 Tranquility Street	Pathways and playground
Woodman Community Centre	491 Grey Street	Parking and automatic door openers
Woodman Community Centre	491 Grey Street	Washroom

Table 1 – Completed Accessibility Modification Projects

## 7.2 Funded Projects (to be completed)

<b>Facility Name</b>	<b>Address</b>	<b>Modification</b>
D'Aubigny Creek Park	5 Oakhill Drive	Pathways
George Campbell Park	5 Spalding Drive	Pathways
Mount Hope Cemetery	169 Charing Cross Street	Mausoleum upgrades
Mount Hope Cemetery	169 Charing Cross Street	Pathways
Parkade	59 Icomm Dive	Path between the parkade and the YMCA
Parks Services Operations	1 Sherwood	Universal washrooms/change rooms

<b>Facility Name</b>	<b>Address</b>	<b>Modification</b>
Transit Garage	400 Grand River Avenue	Universal washrooms/change rooms and emergency alarms
Transit Garage	400 Grand River Avenue	Interior door modifications
Transit Terminal	64 Darling Street	Visual description screen, consider audio prompting as well.
Wayne Gretzky Sports Centre	254 North Park Street	Adult change table
Woodman Community Centre	491 Grey Street	Parking upgrades
Woodman Community Centre	491 Grey Street	Pool and change rooms

Table 2 - Funded Accessibility Modification Projects for Future Completion

### 7.3 Capital Forecast

<b>Facility Name</b>	<b>Address</b>	<b>Modification</b>
Bill Little Park	25 Spalding Drive	Pathways and seating
Earl Haig Family Fun Park	101 Market Street S.	Pathways, signage, playground
Farmers' Market	79 Icomm Drive	Signage, sidewalks, parking, exterior stairs, service counters, amenities
Fire Hall #3	7 Lynden Road	Intercom
Greenwood Cemetery	Clarence Street	Roadway/ walkway
Oakhill Cemetery	17 Jennings Road	Shared use trail
Transit Garage	400 Grand River Avenue	Parking, entrance, signage, amenities
Various Housing Sites	Various	Building condition assessments to be reviewed
Various Parks	Various	Pathway and amenity improvements
Woodman Community Centre	491 Grey Street	Visual fire alarm, signage, internal door upgrades, computer station, signage, amenities

Table 3 – Accessibility Modifications to be Budgeted For in the Future

## Your Feedback is Important to Us!

We welcome your feedback; please let us know what you think about the City of Brantford's 2020 Accessibility Status Update Report, the Multi-Year Accessibility Plan and accessibility matters in general. To provide feedback or request a copy of the Multi-Year Accessibility Plan or Status Report in another format, please contact us at:

Email: [accessibility@brantford.ca](mailto:accessibility@brantford.ca)

Mail: Accessibility Coordinator

Human Resources

P.O. Box 818

Brantford, ON N3T 5R7

Phone: 519-759-4222 ext. 5391

Fax: 519-752-5719

Attention: Accessibility Coordinator