

Civic News

CITY OF BRANTFORD CUSTOMER

CONTACT CENTRE 519-759-4150

Our Customer Service Representatives are happy to answer your enquiries and/or direct you to the appropriate staff to respond.

Social Services 519-759-3330

Tax Office 519-750-1072

Economic Development and Tourism 519-751-9900



**100 WELLINGTON SQUARE, PO BOX 818,
BRANTFORD, ONTARIO N3T 5R7
brantford.ca**

CIVIC MEETINGS

MONDAY, FEBRUARY 24, 2020

- Special Committee of the Whole – Operations and Administration commencing at 5:30 p.m. in the Council Chambers, 100 Wellington Square, Brantford, ON

TUESDAY, FEBRUARY 25, 2020

- Special City Council – Private and Confidential Items commencing at 5:00 p.m. in the Charlie Ward Room, 100 Wellington Square, Brantford, ON
- City Council commencing at 6:00 p.m. in the Council Chambers, 100 Wellington Square, Brantford, ON

Staying in touch with Council's activities:

The agendas for Regular Council, Committee of the Whole and Standing Committee meetings are available on the City's Website at www.brantford.ca and at the Brantford Public Library Main Branch Reference Desk. Should a Special Meeting be called for any reason, meeting agendas will be made available on the City's Website.



Assisted listening device available in the Council Chambers

CITY OF BRANTFORD 2020 INTERIM TAX BILL DUE DATES

INSTALMENT 1: FRIDAY, FEBRUARY 28
INSTALMENT 2: WEDNESDAY, APRIL 29

**PLEASE CALL THE TAX OFFICE AT 519-759-4150
IF YOU HAVE NOT RECEIVED YOUR BILL**

(Property owners on Monthly Pre-Authorized
Payments do not receive an Interim Bill)

Cheques, post-dated to the due date, can be sent early to ensure you do not miss the due-date above. Late payments received after the due-date are subject to a penalty of 1.25 % of the unpaid tax, on the first day of default. Additional penalty and interest of 1.25% is added on the first day of each month thereafter. Penalty and interest charges cannot be waived.

PAYMENTS:

IN-PERSON: At City Hall, 100 Wellington Square during normal business hours (8:30 to 4:30, Monday to Friday). Please note – payments can no longer be accepted at 220 Colborne St. A drop box for after-hours payments is located to the left of the front door. Do not put cash in the dropbox.

BY MAIL: To The City of Brantford, PO Box 515, Brantford, ON N3T 6L6.

AT YOUR FINANCIAL INSTITUTION: Ask your banker for the payment options they may provide.

ONLINE BANKING: Payment can be made through online banking using your account number. Please pay at least two days before due date to ensure we receive your payment in time.

PRE-AUTHORIZED PAYMENT (PAP): Taxes may be paid conveniently by PAP from your bank account. Monthly PAP is now offered for the 1st or 15th of the month. Please call our Tax Office for details. Online forms are also available from our website **brantford.ca**.

PROPERTIES WITH TAX ARREARS

Tax Sale legislation has changed. If your property taxes are in arrears for all or part of TWO (formerly three) years as of January 1, it is subject to the Municipal Act, 2001, Part XI - Sale of Land for Tax Arrears, and subject to our fees and costs for all notices sent to inform you of this matter.

NEW CONSTRUCTION PROPERTIES

For newly constructed / renovated homes or buildings, it can take up to three years for the assessment to be given to the City, but taxes are payable from the date of fit-for-occupancy or possession. Please plan ahead by setting aside funds for these retroactive tax billings. You can also pre-pay by joining the PAP plans. Call **519-759-4150** for details.

PHONE SCAMS

Taxpayers should be cautious of fraudulent phone calls that request personal information such as a social insurance number, credit card number, or bank account number. These scams may insist that this personal information is needed as a result of tax arrears.

Brantford's Tax Department initiates all dialogue regarding tax arrears through written correspondence and phone numbers are not kept on file unless contact has already been established by the property owner.

If you suspect you may be the victim of fraud or have been tricked into giving personal or financial information, contact the Brantford Police non-emergency telephone number at **519-756-0113** or **519-756-7050**. You can also report any suspicious phone calls to the Canadian Anti-Fraud Centre at **1-888-495-8501** or **antifraucentre.ca**

