

# CITY OF BRANTFORD NOTICE TO TAXPAYERS AND WATER CUSTOMERS

**City Council at its meeting on March 24 approved the following measures to assist property owners who are experiencing financial difficulties due to the Covid-19 pandemic:**

- Late payment fees will not be added on April 1st or May 1st to accounts with unpaid property taxes from the February 28th due date and the upcoming April 29th due date.
- Post-dated cheques on file for property taxes will still be deposited unless the property owner contacts the Property Tax Office and requests the cheques to be held for future deposit or returned.
- 12 month Pre-authorized Payment Plans (PAP) and Due Date Payment Plans will proceed as scheduled but property owners can contact the Property Tax Office to suspend the plan for their accounts until further notice without penalty. Property owners on the 12 month PAP plan must notify the Property Tax Office by Thursday, March 26th if they wish to suspend their April 1st withdrawal.
- Late payment charges will not be charged on water/wastewater utility accounts in arrears for 120 days.
- The \$40 Non-sufficient funds (NSF) fee for returned cheques will not be charged for 120 days.

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**The Property Tax Office** can be contacted by phone at **519-759-4150** or by email at **[tax.info@brantford.ca](mailto:tax.info@brantford.ca)**.

**Water account holders** can contact Customer Service Utilities at **519-756-1360** or **[customerservices@brantford.ca](mailto:customerservices@brantford.ca)**.

