

# Civic News

**CITY OF BRANTFORD CUSTOMER CONTACT CENTRE** .....519-759-4150

Our Customer Service Representatives are happy to answer your enquiries and/or direct you to the appropriate staff to respond.

Social Services ..... 519-759-3330

Tax Office ..... 519-759-4150

Economic Development and Tourism ..... 519-751-9900



100 WELLINGTON SQUARE, PO BOX 818,  
BRANTFORD, ONTARIO N3T 5R7

[brantford.ca](http://brantford.ca)

## PUBLIC NOTICE

### CITY OF BRANTFORD: NOTICE TO TAXPAYERS

#### 2021 FINAL TAX BILLS

**Instalment 1: Wednesday, June 30**

**Instalment 2: Wednesday, September 8**

IF YOU HAVE NOT RECEIVED YOUR BILL,  
PLEASE CALL THE TAX OFFICE AT: 519-759-4150.

**New City Hall is opening September 2021**

Visit [Brantford.ca/CustomerService](http://Brantford.ca/CustomerService) for the most up-to-date information about when the Customer Service counter will open at 58 Dalhousie Street.

#### PAYMENTS:

Cheques post-dated to the due-date, may be sent early to ensure you do not miss the Due-Dates above. Late payments received after the Due-Date are subject to a penalty of 1.25 % of the unpaid tax, on the first day of default. Additional interest of 1.25% is added on the first day of each month thereafter. Penalty and interest charges cannot be waived.

AT YOUR FINANCIAL INSTITUTION: Ask your banker for the payment options they may provide.

ON-LINE BANKING: Payment can be made through on-line banking using your account number. Please pay at least two days before due date to ensure we have your payment in time.

Pre-Authorized Payment (PAP): Taxes may be paid conveniently by PAP from your bank account. Monthly PAP is offered for the 1<sup>st</sup> or 15<sup>th</sup> of the month. Please call our Tax Office for details. Online forms are also available from our website – [www.brantford.ca](http://www.brantford.ca).

BY MAIL: To The City of Brantford, PO Box 515, Brantford, ON N3T 6L6.

IN-PERSON: At this time, due to the Covid-19 pandemic, City Hall is closed to the public and payments cannot be made in-person. Please call to get the most recent information regarding the opening of the front counter. A drop box is located to the left of the front door. Please do not put cash in the drop box.

#### PROPERTIES WITH TAX ARREARS

If your property taxes are in arrears for all or part of **TWO** (formerly three) years as at January 1, it is subject to the Municipal Act, 2001, Part XI - Sale of Land for Tax Arrears, and subject to our fees and costs for all notices sent to inform you of this matter.

#### NEW CONSTRUCTION PROPERTIES

For newly constructed / renovated homes or buildings, it can take up to three years for the assessment to be given to the City, but taxes are payable from the date of fit-for-occupancy or possession. Please plan ahead by setting aside funds for these retroactive tax billings. You can also pre-pay by joining the PAP plans. Call 519-759-4150 for details.