

# NORTH-EAST END FLOOD REMEDIATION STUDY

## Questionnaire

Your input will assist in creating a comprehensive plan that can be implemented in partnership with the community. Please take a few minutes and provide us with your thoughts and comments on the following questions.

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

**1. Please specify if the building at this address is a: (*Please check one answer*)**

- Home: ☐ Detached ☐ Semi-Detached ☐ Townhouse ☐ Multiple-Storey  
☐ Business  
☐ School  
☐ Other: \_\_\_\_\_

**2. Has your home been impacted by flooding? If so, what type of flooding?**

- ☐ Yes ☐ No (please continue to Question #8)

Type of flooding: ☐ Basement flooding (please continue to Question #3)  
☐ Surface flooding (please continue to Question #8)  
☐ Both (please continue to Question #3)

**3. How many times have you experienced basement flooding? \_\_\_\_\_**

Please identify the date (month/year) of each basement flooding incident and the depth of water in the basement.

	1	2	3	4	5	6
Month / Year						
Water Depth (in/cm)						

**4. Did the water entering your basement appear to be coming from any of the following?**

Check all that apply: ☐ Floor drain ☐ Toilet / Sink ☐ Walls ☐ Window / Door

**5. Did the water entering the basement have an odour? ☐ Yes ☐ No**

**6. If there was an odour, what did it smell like? ☐ Sewage ☐ Dirt / Mud ☐ Oil / Grease**

**7. How did the water appear? ☐ Clear ☐ Brown / Dark color**

**8. Do you have any back-water valves installed on your drains?**

- ☐ Yes ☐ No ☐ Don't Know

A back-water valve (see picture on the right) is a device installed on your drain that allows the one-way flow of sewage out of the home, while blocking sewage from backing-up from the street sewer.



9. Do you have a sump pump installed in your basement? ☐ Yes ☐ No ☐ Don't know  
If yes, where does the pumped water discharge to? ☐ Ground ☐ Sewer ☐ Don't know

10. Do you have a driveway that slopes towards your building? ☐ Yes ☐ No  
If yes, do you have a trench drain in front of your garage? ☐ Yes ☐ No

11. How many roof downspouts are on your property? \_\_\_\_\_

12. How many downspouts have been disconnected from the sewer? \_\_\_\_\_

13. Where do your disconnected downspouts drain?  
Check all that apply: ☐ Grass/Lawn ☐ Garden  
☐ Driveway ☐ Patio  
☐ Other: \_\_\_\_\_



Connected  
Downspout



Disconnected  
Downspout

14. During rainfall, have you noticed water coming out of catch basins or sewer manhole lids?

☐ Yes ☐ No ☐ Don't Know

If yes, where / which intersections: \_\_\_\_\_

\_\_\_\_\_



Catch Basin



Manhole Lid

15. During rainfall, are you aware of any specific locations or intersections in the study area that experience significant ponding or water that sits in pools on the road? ☐ Yes ☐ No

If yes, which locations: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

We welcome any additional comments about flooding-related issues in the area:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Thank you for taking the time to complete this questionnaire!**

Please return the completed questionnaire by **January 11<sup>th</sup>, 2019**

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All comments and information received from individuals, stakeholder groups and agencies regarding this study are being collected to assist the City of Brantford in completing the North-East End Flood Remediation Study. Information will be collected in accordance with the Municipal Freedom of Information and Protection of Privacy Act and with the exception of personal information, all information provided will become part of the public record.