

IMPORTANT WARNINGS TO THE COMMUNITY AT LARGE

February 22, 2018 - 12:30 p.m.

The public is reminded to exercise extreme caution around all water bodies. Banks adjacent to rivers and creeks are very slippery at this time and, when combined with current weather conditions, pose a VERY serious hazard. Parents are encouraged to keep their children and pets away from all watercourses and off frozen water bodies, which will be extremely unsafe as a result of the warming trend.

Updated flood messages will be issued as conditions develop and updated forecast information becomes available.

PLEASE AVOID THE IMPACTED AREA. The City is receiving reports that people are making their way to the area to get a look at the intensity of the flooding. Please stay away from the impacted area so that those impacted can be safely evacuated and first responders and emergency services can get to residents in need of assistance to evacuate.

QUESTION	ANSWER
What areas are to be evacuated?	<ul style="list-style-type: none">• Eagle Place—all parts• Homedale—all parts• Old West Brant-- (surrounding Princess Anne Park and Cockshutt Park in areas encompassing Mount Pleasant Street to the River) <p>**a map of the evacuated areas has been made available via www.brantford.ca as well as City of Brantford Facebook page and Twitter.</p> <p>**Please take all medications and pets with you.</p>
Where do I go?	<ul style="list-style-type: none">• Residents in the affected areas are being asked to evacuate out of the floodplain to North of the area with family or friends where available. For those requiring shelter please go to Woodman Centre located 491 Grey St, Brantford, ON• Brant County Health Unit and SPCA are on site to assist residents and their pets
I don't have transportation what do I do?	Please contact friends and family to see if they can be of assistance. If you cannot arrange transportation, please contact staff at Woodman Community Centre at 519-752-0890.

<p>Can I go back and get my personal belongings or my pets?</p>	<p>No, please do not return to your home if it is within the evacuated areas. The situation remains dynamic and continues to be high risk.</p>
<p>What do I do with my pets if I have to leave?</p>	<p>Please bring your pets with you, ideally in a cat carrier where available and dogs must be on leash. Arrangements have been made with the SPCA for the sheltering of pets arriving at Woodman Centre.</p>
<p>Utilities</p>	<p>With regard to Utilities, approximately 1,000 homes are impacted by outages at this time. Once the evacuation has been lifted, gas and power will be restored to impacted homes once it is deemed safe to do so.</p>
<p>What Roads and Buildings have been closed?</p>	<p>PRIMARY ROADS</p> <ul style="list-style-type: none"> • Gilkison Street • Ballantyne Drive to D'Aubigny Park • River Road & Birkett's Lane (Erie Ave to Baldwin Ave) • Lorne Bridge • Veterans Memorial Parkway <p>Click for a STREETS INCLUDED IN THE EVACUATION AREAS (PDF)</p> <p>The above referenced road closures and detour will be in effect until further notice.</p> <p>BUILDINGS/TRAILS</p> <p>All City Trails along the River</p> <ul style="list-style-type: none"> • TB Costain • Market Centre Parkade • Childs Paradise Too daycare centre • Eagle Place Community Centre • 1 Sherwood Drive • Entry to D'Aubigny Park • Brantford Charity Casino • Eagle Place Community Centre • Woodman Centre for regular programming • Brantford Farmers Market <ul style="list-style-type: none"> • DETAILED MAP OF EVACUATION AREA • February 21, 2018 - Flood Detour Map

<p>What Schools are closed?</p>	<p>IMPACTED PUBLIC SCHOOLS IN EVACUATION AREA</p> <ul style="list-style-type: none"> • Agnes Hodge • Bellview • Ecole Dufferin • Lansdown Costain • Princess Elizabeth • Joseph Brant Learning Centre & Education Centre • Jean Vanier
<p>City Transit (Buses)</p>	<p>Temporary Routes are still in effect until further notice.</p> <ul style="list-style-type: none"> • Routes #5 and #6 have been suspended until further notice • Route #1 is currently being detoured <p>Click for updated emergency bus route information</p>
<p>Do you need volunteers</p>	<p>We are so heartened by the number of people who have offered their volunteer support. For those wishing to help as volunteers, please contact our staff at the Woodman Community Centre at 519-752-0890 to register to volunteer.</p>
<p>Parking</p>	<p><u>All parking bylaw enforcement has been suspended in the downtown area for today</u></p>
<p>Accessible Transportation</p>	<p>All buses are equipped to take residents in evacuated areas requiring accessible transportation to the evacuation centres</p>
<p>Waste collection services</p>	<p>Suspended for impacted areas.</p>
<p>Shut-ins/Emergency Services</p>	<p>Please contact Emergency Services if you have an emergency or if you do not have ability to self-evacuate</p>
<p>State of Emergency Declared</p>	<p>A state of emergency has been declared. A press conference will be held at 11:00 am.</p>
<p>Press Conference</p>	<p>11:00 am – Brantford Fire Station#1 on Clarence Street in Bay Room, must identify self as media</p>
<p>Power Outages</p>	<p>We are aware of power outages in affected areas and appropriate agencies have been notified. Services have been suspended in those areas until further notice.</p>

Donations	The City is working closely with our partner service agencies to determine what is needed and how donations will be coordinated. Information on items and/or monetary donations will be provided later today
Current Situation of River	<p>Regarding the situation at the event site, the flows from the Nith are working their way through Brantford, but flows will remain high throughout the day and then start to decrease slowly over the next few days.</p> <p>The ice jam extends from Gladstone around the Tutela Heights bend just downstream of the Bell Homestead. Ice volumes are high within the jam; the river is finding relief by flowing over some fields.</p> <p>At this point, we know that several homes have sustained significant damage. Obviously, those homes closest to the river will be those most affected. Our assessment is ongoing and details of our findings will be reported as quickly as possible.</p>
Insurance Inquiries	The City is working closely with the Insurance Bureau of Canada to establish one point of contact to help residents facilitate the insurance claims process. Details regarding the location for this service will be provided after the Evacuation Order is lifted

ADDITIONAL REFERENCE

[CITY OF BRANTFORD FEBRUARY 21, 2018 FLOOD FAQ](#)

The Emergency Operations Centre (EOC) will continue to monitor the situation from Emergency Command overnight and updates will be shared as required on the City's website at www.brantford.ca, and on the City's primary social media accounts at:

[facebook.com/CityofBrantford](https://www.facebook.com/CityofBrantford) | [@CityofBrantford](https://twitter.com/CityofBrantford)

The City of Brantford Customer Contact Centre is available to answer resident inquiries at 519-759-4150.